

# West City Fire Department

## Trend Analysis Report



Stats **FD**  
Serving PCs & Mobile Devices

# Goals Used for Compliance Measurements

|                     | Engines | EMS | Ladders | Others |
|---------------------|---------|-----|---------|--------|
| Call Processing     | 60      | 60  | 60      | 60     |
| Turnout             | 90      | 90  | 90      | 90     |
| Travel              | 240     | 240 | 480     | 240    |
| Dispatch to Arrival | 330     | 330 | 570     | 330    |
| Call to Arrival     | 390     | 390 | 630     | 390    |

West City Fire Department  
Demand by Vehicle Type  
All Incident Types

| Demand Trends                      |                                  | West City Fire Department          |                                    |                                    | 5/27/2013 at 09:25 |
|------------------------------------|----------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type             |                                  | All Incident Types                 |                                    |                                    |                    |
| All Incidents                      | Responses                        | EMS                                | Engines                            | Ladders                            |                    |
| <b>33.5</b><br>Per Day 90 Days     | <b>49.7</b><br>Per Day 90 Days   | <b>3.6</b><br>Per Day 90 Days      | <b>40</b><br>Per Day 90 Days       | <b>5.5</b><br>Per Day 90 Days      |                    |
| <b>32.9</b><br>Per Day 30 Days     | <b>48.6</b><br>Per Day 30 Days   | <b>3.6</b><br>Per Day 30 Days      | <b>38.8</b><br>Per Day 30 Days     | <b>5.2</b><br>Per Day 30 Days      |                    |
| <b>31</b><br>Per Day 7 Days        | <b>44.7</b><br>Per Day 7 Days    | <b>3.3</b><br>Per Day 7 Days       | <b>37.3</b><br>Per Day last 7 Days | <b>3.9</b><br>Per Day 7 Days       |                    |
| <b>-2.5</b><br>Change 90 to 7 Days | <b>-5</b><br>Change 90 to 7 Days | <b>-0.3</b><br>Change 90 to 7 Days | <b>-2.7</b><br>Change 90 to 7 Days | <b>-1.6</b><br>Change 90 to 7 Days |                    |

West City Fire Department  
 1st Apparatus Arrival Compliance  
 Emergency Responses Only

| Performance Trends               |                     | West City Fire Department |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|---------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only  |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                    | Dispatch to Arrival | Call to             |                    |
| <b>89.7%</b>                     | <b>42.7%</b>        | <b>80.7%</b>              | <b>74.3%</b>        | <b>81.6%</b>        |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days        | Compliance 90 Days  | Compliance 90 Days  |                    |
| <b>90.6%</b>                     | <b>43.5%</b>        | <b>83.1%</b>              | <b>76.9%</b>        | <b>82.8%</b>        |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days        | Compliance 30 Days  | Compliance 30 Days  |                    |
| <b>94.7%</b>                     | <b>32.4%</b>        | <b>86.1%</b>              | <b>79.2%</b>        | <b>85.9%</b>        |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days         | Compliance 7 Days   | Compliance 7 Days   |                    |
| <b>5%</b>                        | <b>-10.3%</b>       | <b>5.4%</b>               | <b>4.9%</b>         | <b>4.3%</b>         |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days       | Change 90 to 7 Days | Change 90 to 7 Days |                    |

West City Fire Department  
 1st Apparatus Arrival Performance  
 Emergency Responses Only

| Trends by Shift   |   | West City Fire Department                      |   |   | 5/27/2013 at 09:25 |
|---|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                       |   |   |                    |
| Call Processing<br><b>90 / 95%</b><br>Compliance 90 / 7 | Turnout<br><b>43 / 32%</b><br>Compliance 90 / 7 | Travel<br><b>81 / 86%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>74 / 79%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>82 / 86%</b><br>Compliance 90 / 7 |                    |
| <b>4.4%</b><br>Shift A<br>Change 90 to 7 Days           | <b>-2.3%</b><br>Shift A<br>Change 90 to 7 Days  | <b>2.0%</b><br>Shift A<br>Change 90 to 7 Days  | <b>5.5%</b><br>Shift A<br>Change 90 to 7 Days               | <b>6.6%</b><br>Shift A<br>Change 90 to 7 Days           |                    |
| <b>7.5%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-12.9%</b><br>Shift B<br>Change 90 to 7 Days | <b>5.6%</b><br>Shift B<br>Change 90 to 7 Days  | <b>3.8%</b><br>Shift B<br>Change 90 to 7 Days               | <b>2.3%</b><br>Shift B<br>Change 90 to 7 Days           |                    |
| <b>2.4%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-13.1%</b><br>Shift C<br>Change 90 to 7 Days | <b>7.6%</b><br>Shift C<br>Change 90 to 7 Days  | <b>5.5%</b><br>Shift C<br>Change 90 to 7 Days               | <b>4.4%</b><br>Shift C<br>Change 90 to 7 Days           |                    |

Station ID: S01

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                    | Station ID: S01                    |                                    |                                    | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type             |                                    | All Incident Types                 |                                    |                                    |                    |
| All Incidents                      | Responses                          | EMS                                | Engines                            | Ladders                            |                    |
| <b>8.1</b><br>Per Day 90 Days      | <b>11.9</b><br>Per Day 90 Days     | <b>0.9</b><br>Per Day 90 Days      | <b>8.6</b><br>Per Day 90 Days      | <b>2.4</b><br>Per Day 90 Days      |                    |
| <b>8.1</b><br>Per Day 30 Days      | <b>11</b><br>Per Day 30 Days       | <b>0.8</b><br>Per Day 30 Days      | <b>8</b><br>Per Day 30 Days        | <b>2.1</b><br>Per Day 30 Days      |                    |
| <b>7</b><br>Per Day 7 Days         | <b>8.9</b><br>Per Day 7 Days       | <b>0.4</b><br>Per Day 7 Days       | <b>6.7</b><br>Per Day last 7 Days  | <b>1.7</b><br>Per Day 7 Days       |                    |
| <b>-1.1</b><br>Change 90 to 7 Days | <b>-3.1</b><br>Change 90 to 7 Days | <b>-0.5</b><br>Change 90 to 7 Days | <b>-1.9</b><br>Change 90 to 7 Days | <b>-0.7</b><br>Change 90 to 7 Days |                    |

Station ID: S01

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                 |                                      | Station ID: S01                    |                                    |                                    | 5/27/2013 at 09:25 |
|------------------------------------|--------------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance   |                                      | Emergency Responses Only           |                                    |                                    |                    |
| Call Processing                    | Turnout                              | Travel                             | Dispatch to Arrival                | Call to                            |                    |
| <b>90.6%</b><br>Compliance 90 Days | <b>58.0%</b><br>Compliance 90 Days   | <b>85.5%</b><br>Compliance 90 Days | <b>83.4%</b><br>Compliance 90 Days | <b>88.7%</b><br>Compliance 90 Days |                    |
| <b>94.1%</b><br>Compliance 30 Days | <b>59.4%</b><br>Compliance 30 Days   | <b>85.8%</b><br>Compliance 30 Days | <b>86.7%</b><br>Compliance 30 Days | <b>89.3%</b><br>Compliance 30 Days |                    |
| <b>94.6%</b><br>Compliance 7 Days  | <b>47.1%</b><br>Compliance 7 Days    | <b>88.2%</b><br>Compliance 7 Days  | <b>89.2%</b><br>Compliance 7 Days  | <b>91.9%</b><br>Compliance 7 Days  |                    |
| <b>4%</b><br>Change 90 to 7 Days   | <b>-10.9%</b><br>Change 90 to 7 Days | <b>2.7%</b><br>Change 90 to 7 Days | <b>5.8%</b><br>Change 90 to 7 Days | <b>3.2%</b><br>Change 90 to 7 Days |                    |

Station ID: S01

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Station ID: S01                                |   |   | 5/27/2013 at 09:25 |
|---|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                       |   |   |                    |
| Call Processing<br><b>91 / 95%</b><br>Compliance 90 / 7 | Turnout<br><b>58 / 47%</b><br>Compliance 90 / 7 | Travel<br><b>86 / 88%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>83 / 89%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>89 / 92%</b><br>Compliance 90 / 7 |                    |
| <b>0.8%</b><br>Shift A<br>Change 90 to 7 Days           | <b>-17.3%</b><br>Shift A<br>Change 90 to 7 Days | <b>-5.5%</b><br>Shift A<br>Change 90 to 7 Days | <b>1.8%</b><br>Shift A<br>Change 90 to 7 Days               | <b>-4.2%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>8.8%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-4.2%</b><br>Shift B<br>Change 90 to 7 Days  | <b>22.4%</b><br>Shift B<br>Change 90 to 7 Days | <b>20.3%</b><br>Shift B<br>Change 90 to 7 Days              | <b>16.3%</b><br>Shift B<br>Change 90 to 7 Days          |                    |
| <b>2.2%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-11.1%</b><br>Shift C<br>Change 90 to 7 Days | <b>-5.9%</b><br>Shift C<br>Change 90 to 7 Days | <b>-3.7%</b><br>Shift C<br>Change 90 to 7 Days              | <b>-2.4%</b><br>Shift C<br>Change 90 to 7 Days          |                    |



Station ID: S02

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                    | Station ID: S02                    |                                    |                                    | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type             |                                    | All Incident Types                 |                                    |                                    |                    |
| All Incidents                      | Responses                          | EMS                                | Engines                            | Ladders                            |                    |
| <b>1.4</b><br>Per Day 90 Days      | <b>2.3</b><br>Per Day 90 Days      | <b>0.2</b><br>Per Day 90 Days      | <b>1.9</b><br>Per Day 90 Days      | <b>0.1</b><br>Per Day 90 Days      |                    |
| <b>1</b><br>Per Day 30 Days        | <b>1.6</b><br>Per Day 30 Days      | <b>0.1</b><br>Per Day 30 Days      | <b>1.3</b><br>Per Day 30 Days      | <b>0</b><br>Per Day 30 Days        |                    |
| <b>1</b><br>Per Day 7 Days         | <b>1.4</b><br>Per Day 7 Days       | <b>0.1</b><br>Per Day 7 Days       | <b>1.3</b><br>Per Day last 7 Days  | <b>0</b><br>Per Day 7 Days         |                    |
| <b>-0.4</b><br>Change 90 to 7 Days | <b>-0.9</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days | <b>-0.6</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days |                    |

Station ID: S02

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                 |                                    | Station ID: S02                      |                                     |                                      | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|--------------------------------------|-------------------------------------|--------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance   |                                    | Emergency Responses Only             |                                     |                                      |                    |
| Call Processing                    | Turnout                            | Travel                               | Dispatch to Arrival                 | Call to                              |                    |
| <b>88.0%</b><br>Compliance 90 Days | <b>33.0%</b><br>Compliance 90 Days | <b>76.1%</b><br>Compliance 90 Days   | <b>67.7%</b><br>Compliance 90 Days  | <b>76.1%</b><br>Compliance 90 Days   |                    |
| <b>95.7%</b><br>Compliance 30 Days | <b>33.3%</b><br>Compliance 30 Days | <b>68.4%</b><br>Compliance 30 Days   | <b>56.5%</b><br>Compliance 30 Days  | <b>66.7%</b><br>Compliance 30 Days   |                    |
| <b>100.0%</b><br>Compliance 7 Days | <b>.0%</b><br>Compliance 7 Days    | <b>50.0%</b><br>Compliance 7 Days    | <b>60.0%</b><br>Compliance 7 Days   | <b>60.0%</b><br>Compliance 7 Days    |                    |
| <b>12%</b><br>Change 90 to 7 Days  | <b>-33%</b><br>Change 90 to 7 Days | <b>-26.1%</b><br>Change 90 to 7 Days | <b>-7.7%</b><br>Change 90 to 7 Days | <b>-16.1%</b><br>Change 90 to 7 Days |                    |

Station ID: S02

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Station ID: S02                                 |   |   | 5/27/2013 at 09:25 |
|--|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>88 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>33 / 0%</b><br>Compliance 90 / 7  | Travel<br><b>76 / 50%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>68 / 60%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>76 / 60%</b><br>Compliance 90 / 7 |                    |
| <b>6.9%</b><br>Shift A<br>Change 90 to 7 Days            | <b>-31.0%</b><br>Shift A<br>Change 90 to 7 Days | <b>%</b><br>Shift A<br>Change 90 to 7 Days      | <b>24.1%</b><br>Shift A<br>Change 90 to 7 Days              | <b>10.7%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>21.9%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-41.9%</b><br>Shift B<br>Change 90 to 7 Days | <b>-24.2%</b><br>Shift B<br>Change 90 to 7 Days | <b>-21.9%</b><br>Shift B<br>Change 90 to 7 Days             | <b>-25.0%</b><br>Shift B<br>Change 90 to 7 Days         |                    |
| <b>6.5%</b><br>Shift C<br>Change 90 to 7 Days            | <b>-25.8%</b><br>Shift C<br>Change 90 to 7 Days | <b>-20.0%</b><br>Shift C<br>Change 90 to 7 Days | <b>-6.3%</b><br>Shift C<br>Change 90 to 7 Days              | <b>-15.6%</b><br>Shift C<br>Change 90 to 7 Days         |                    |

Station ID: S03

Demand by Vehicle Type

All Incident Types

| Demand Trends          |                     | Station ID: S03     |                     |                     | 5/27/2013 at 09:25 |
|------------------------|---------------------|---------------------|---------------------|---------------------|--------------------|
| Demand by Vehicle Type |                     | All Incident Types  |                     |                     |                    |
| All Incidents          | Responses           | EMS                 | Engines             | Ladders             |                    |
| 4.4                    | 6.2                 | 0.4                 | 5.3                 | 0.4                 |                    |
| Per Day 90 Days        | Per Day 90 Days     | Per Day 90 Days     | Per Day 90 Days     | Per Day 90 Days     |                    |
| 4.6                    | 6.5                 | 0.4                 | 5.4                 | 0.6                 |                    |
| Per Day 30 Days        | Per Day 30 Days     | Per Day 30 Days     | Per Day 30 Days     | Per Day 30 Days     |                    |
| 4                      | 4.4                 | 0                   | 4.1                 | 0.3                 |                    |
| Per Day 7 Days         | Per Day 7 Days      | Per Day 7 Days      | Per Day last 7 Days | Per Day 7 Days      |                    |
| -0.4                   | -1.8                | -0.4                | -1.2                | -0.1                |                    |
| Change 90 to 7 Days    | Change 90 to 7 Days | Change 90 to 7 Days | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Station ID: S03

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                 |                                    | Station ID: S03                     |                                     |                                     | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance   |                                    | Emergency Responses Only            |                                     |                                     |                    |
| Call Processing                    | Turnout                            | Travel                              | Dispatch to Arrival                 | Call to                             |                    |
| <b>85.9%</b><br>Compliance 90 Days | <b>34.2%</b><br>Compliance 90 Days | <b>81.9%</b><br>Compliance 90 Days  | <b>73.8%</b><br>Compliance 90 Days  | <b>80.6%</b><br>Compliance 90 Days  |                    |
| <b>87.1%</b><br>Compliance 30 Days | <b>32.3%</b><br>Compliance 30 Days | <b>81.3%</b><br>Compliance 30 Days  | <b>73.5%</b><br>Compliance 30 Days  | <b>78.0%</b><br>Compliance 30 Days  |                    |
| <b>94.7%</b><br>Compliance 7 Days  | <b>38.9%</b><br>Compliance 7 Days  | <b>100.0%</b><br>Compliance 7 Days  | <b>88.9%</b><br>Compliance 7 Days   | <b>94.4%</b><br>Compliance 7 Days   |                    |
| <b>8.8%</b><br>Change 90 to 7 Days | <b>4.7%</b><br>Change 90 to 7 Days | <b>18.1%</b><br>Change 90 to 7 Days | <b>15.1%</b><br>Change 90 to 7 Days | <b>13.8%</b><br>Change 90 to 7 Days |                    |

Station ID: S03

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Station ID: S03                                 |   |   | 5/27/2013 at 09:25 |
|---|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>86 / 95%</b><br>Compliance 90 / 7 | Turnout<br><b>34 / 39%</b><br>Compliance 90 / 7 | Travel<br><b>82 / 100%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>74 / 89%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>81 / 94%</b><br>Compliance 90 / 7 |                    |
| <b>13.8%</b><br>Shift A<br>Change 90 to 7 Days          | <b>24.0%</b><br>Shift A<br>Change 90 to 7 Days  | <b>24.1%</b><br>Shift A<br>Change 90 to 7 Days  | <b>32.5%</b><br>Shift A<br>Change 90 to 7 Days              | <b>25.3%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>18.9%</b><br>Shift B<br>Change 90 to 7 Days          | <b>-8.4%</b><br>Shift B<br>Change 90 to 7 Days  | <b>16.0%</b><br>Shift B<br>Change 90 to 7 Days  | <b>0.3%</b><br>Shift B<br>Change 90 to 7 Days               | <b>4.6%</b><br>Shift B<br>Change 90 to 7 Days           |                    |
| <b>-8.5%</b><br>Shift C<br>Change 90 to 7 Days          | <b>19.4%</b><br>Shift C<br>Change 90 to 7 Days  | <b>15.3%</b><br>Shift C<br>Change 90 to 7 Days  | <b>24.7%</b><br>Shift C<br>Change 90 to 7 Days              | <b>18.4%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Station ID: S04

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                   | Station ID: S04                   |                                   |                                   | 5/27/2013 at 09:25 |
|------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|--------------------|
| Demand by Vehicle Type             |                                   | All Incident Types                |                                   |                                   |                    |
| All Incidents                      | Responses                         | EMS                               | Engines                           | Ladders                           |                    |
| <b>2</b><br>Per Day 90 Days        | <b>3.6</b><br>Per Day 90 Days     | <b>0.4</b><br>Per Day 90 Days     | <b>2.7</b><br>Per Day 90 Days     | <b>0.4</b><br>Per Day 90 Days     |                    |
| <b>1.8</b><br>Per Day 30 Days      | <b>3.7</b><br>Per Day 30 Days     | <b>0.5</b><br>Per Day 30 Days     | <b>2.5</b><br>Per Day 30 Days     | <b>0.5</b><br>Per Day 30 Days     |                    |
| <b>1.4</b><br>Per Day 7 Days       | <b>4.9</b><br>Per Day 7 Days      | <b>1</b><br>Per Day 7 Days        | <b>2.9</b><br>Per Day last 7 Days | <b>0.7</b><br>Per Day 7 Days      |                    |
| <b>-0.6</b><br>Change 90 to 7 Days | <b>1.2</b><br>Change 90 to 7 Days | <b>0.6</b><br>Change 90 to 7 Days | <b>0.2</b><br>Change 90 to 7 Days | <b>0.3</b><br>Change 90 to 7 Days |                    |

Station ID: S04

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                  |                                     | Station ID: S04                     |                                      |                                      | 5/27/2013 at 09:25 |
|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------------------|--------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance    |                                     | Emergency Responses Only            |                                      |                                      |                    |
| Call Processing                     | Turnout                             | Travel                              | Dispatch to Arrival                  | Call to                              |                    |
| <b>90.6%</b><br>Compliance 90 Days  | <b>22.4%</b><br>Compliance 90 Days  | <b>75.4%</b><br>Compliance 90 Days  | <b>58.6%</b><br>Compliance 90 Days   | <b>68.9%</b><br>Compliance 90 Days   |                    |
| <b>88.6%</b><br>Compliance 30 Days  | <b>28.6%</b><br>Compliance 30 Days  | <b>77.1%</b><br>Compliance 30 Days  | <b>57.9%</b><br>Compliance 30 Days   | <b>71.1%</b><br>Compliance 30 Days   |                    |
| <b>83.3%</b><br>Compliance 7 Days   | <b>16.7%</b><br>Compliance 7 Days   | <b>66.7%</b><br>Compliance 7 Days   | <b>42.9%</b><br>Compliance 7 Days    | <b>57.1%</b><br>Compliance 7 Days    |                    |
| <b>-7.3%</b><br>Change 90 to 7 Days | <b>-5.7%</b><br>Change 90 to 7 Days | <b>-8.7%</b><br>Change 90 to 7 Days | <b>-15.7%</b><br>Change 90 to 7 Days | <b>-11.8%</b><br>Change 90 to 7 Days |                    |



Station ID: S04

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Station ID: S04                                 |   |   | 5/27/2013 at 09:25 |
|---|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>91 / 83%</b><br>Compliance 90 / 7 | Turnout<br><b>22 / 17%</b><br>Compliance 90 / 7 | Travel<br><b>75 / 67%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>59 / 43%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>69 / 57%</b><br>Compliance 90 / 7 |                    |
| <b>8.3%</b><br>Shift A<br>Change 90 to 7 Days           | <b>83.7%</b><br>Shift A<br>Change 90 to 7 Days  | <b>-88.0%</b><br>Shift A<br>Change 90 to 7 Days | <b>-68.6%</b><br>Shift A<br>Change 90 to 7 Days             | <b>17.6%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>7.5%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-33.3%</b><br>Shift B<br>Change 90 to 7 Days | <b>-23.7%</b><br>Shift B<br>Change 90 to 7 Days | <b>-8.5%</b><br>Shift B<br>Change 90 to 7 Days              | <b>-16.7%</b><br>Shift B<br>Change 90 to 7 Days         |                    |
| <b>-23.3%</b><br>Shift C<br>Change 90 to 7 Days         | <b>-18.9%</b><br>Shift C<br>Change 90 to 7 Days | <b>39.5%</b><br>Shift C<br>Change 90 to 7 Days  | <b>3.7%</b><br>Shift C<br>Change 90 to 7 Days               | <b>-4.8%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Station ID: S05

Demand by Vehicle Type

All Incident Types

| Demand Trends                     |                                   | Station ID: S05                    |                                   |                                    | 5/27/2013 at 09:25 |
|-----------------------------------|-----------------------------------|------------------------------------|-----------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type            |                                   | All Incident Types                 |                                   |                                    |                    |
| All Incidents                     | Responses                         | EMS                                | Engines                           | Ladders                            |                    |
| <b>2.2</b><br>Per Day 90 Days     | <b>3.4</b><br>Per Day 90 Days     | <b>0.3</b><br>Per Day 90 Days      | <b>2.8</b><br>Per Day 90 Days     | <b>0.2</b><br>Per Day 90 Days      |                    |
| <b>2.2</b><br>Per Day 30 Days     | <b>3.5</b><br>Per Day 30 Days     | <b>0.3</b><br>Per Day 30 Days      | <b>2.8</b><br>Per Day 30 Days     | <b>0.2</b><br>Per Day 30 Days      |                    |
| <b>3.6</b><br>Per Day 7 Days      | <b>4</b><br>Per Day 7 Days        | <b>0</b><br>Per Day 7 Days         | <b>4</b><br>Per Day last 7 Days   | <b>0</b><br>Per Day 7 Days         |                    |
| <b>1.4</b><br>Change 90 to 7 Days | <b>0.6</b><br>Change 90 to 7 Days | <b>-0.3</b><br>Change 90 to 7 Days | <b>1.2</b><br>Change 90 to 7 Days | <b>-0.2</b><br>Change 90 to 7 Days |                    |

Station ID: S05

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                 |                                      | Station ID: S05                     |                                    |                                     | 5/27/2013 at 09:25 |
|------------------------------------|--------------------------------------|-------------------------------------|------------------------------------|-------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance   |                                      | Emergency Responses Only            |                                    |                                     |                    |
| Call Processing                    | Turnout                              | Travel                              | Dispatch to Arrival                | Call to                             |                    |
| <b>87.1%</b><br>Compliance 90 Days | <b>36.1%</b><br>Compliance 90 Days   | <b>60.0%</b><br>Compliance 90 Days  | <b>61.3%</b><br>Compliance 90 Days | <b>66.2%</b><br>Compliance 90 Days  |                    |
| <b>93.3%</b><br>Compliance 30 Days | <b>25.0%</b><br>Compliance 30 Days   | <b>72.1%</b><br>Compliance 30 Days  | <b>68.9%</b><br>Compliance 30 Days | <b>75.0%</b><br>Compliance 30 Days  |                    |
| <b>88.2%</b><br>Compliance 7 Days  | <b>23.5%</b><br>Compliance 7 Days    | <b>82.4%</b><br>Compliance 7 Days   | <b>70.6%</b><br>Compliance 7 Days  | <b>76.5%</b><br>Compliance 7 Days   |                    |
| <b>1.1%</b><br>Change 90 to 7 Days | <b>-12.6%</b><br>Change 90 to 7 Days | <b>22.4%</b><br>Change 90 to 7 Days | <b>9.3%</b><br>Change 90 to 7 Days | <b>10.3%</b><br>Change 90 to 7 Days |                    |

Station ID: S05

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Station ID: S05                                |   |   | 5/27/2013 at 09:25 |
|---|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                       |   |   |                    |
| Call Processing<br><b>87 / 88%</b><br>Compliance 90 / 7 | Turnout<br><b>36 / 24%</b><br>Compliance 90 / 7 | Travel<br><b>60 / 82%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>61 / 71%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>66 / 77%</b><br>Compliance 90 / 7 |                    |
| <b>-2.3%</b><br>Shift A<br>Change 90 to 7 Days          | <b>11.0%</b><br>Shift A<br>Change 90 to 7 Days  | <b>21.4%</b><br>Shift A<br>Change 90 to 7 Days | <b>6.0%</b><br>Shift A<br>Change 90 to 7 Days               | <b>11.8%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>12.5%</b><br>Shift B<br>Change 90 to 7 Days          | <b>-36.2%</b><br>Shift B<br>Change 90 to 7 Days | <b>8.9%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-9.4%</b><br>Shift B<br>Change 90 to 7 Days              | <b>-15.0%</b><br>Shift B<br>Change 90 to 7 Days         |                    |
| <b>-5.7%</b><br>Shift C<br>Change 90 to 7 Days          | <b>-21.0%</b><br>Shift C<br>Change 90 to 7 Days | <b>41.0%</b><br>Shift C<br>Change 90 to 7 Days | <b>36.6%</b><br>Shift C<br>Change 90 to 7 Days              | <b>36.6%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Station ID: S06

Demand by Vehicle Type

All Incident Types

| Demand Trends                     |                                   | Station ID: S06                    |                                   |                                    | 5/27/2013 at 09:25 |
|-----------------------------------|-----------------------------------|------------------------------------|-----------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type            |                                   | All Incident Types                 |                                   |                                    |                    |
| All Incidents                     | Responses                         | EMS                                | Engines                           | Ladders                            |                    |
| <b>3.4</b><br>Per Day 90 Days     | <b>4.7</b><br>Per Day 90 Days     | <b>0.3</b><br>Per Day 90 Days      | <b>4.2</b><br>Per Day 90 Days     | <b>0.3</b><br>Per Day 90 Days      |                    |
| <b>3.7</b><br>Per Day 30 Days     | <b>5.1</b><br>Per Day 30 Days     | <b>0.4</b><br>Per Day 30 Days      | <b>4.5</b><br>Per Day 30 Days     | <b>0.3</b><br>Per Day 30 Days      |                    |
| <b>4.3</b><br>Per Day 7 Days      | <b>5.1</b><br>Per Day 7 Days      | <b>0</b><br>Per Day 7 Days         | <b>5</b><br>Per Day last 7 Days   | <b>0.1</b><br>Per Day 7 Days       |                    |
| <b>0.8</b><br>Change 90 to 7 Days | <b>0.4</b><br>Change 90 to 7 Days | <b>-0.3</b><br>Change 90 to 7 Days | <b>0.8</b><br>Change 90 to 7 Days | <b>-0.2</b><br>Change 90 to 7 Days |                    |

Station ID: S06

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                  |                                     | Station ID: S06                    |                                    |                                    | 5/27/2013 at 09:25 |
|-------------------------------------|-------------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance    |                                     | Emergency Responses Only           |                                    |                                    |                    |
| Call Processing                     | Turnout                             | Travel                             | Dispatch to Arrival                | Call to                            |                    |
| <b>91.7%</b><br>Compliance 90 Days  | <b>25.6%</b><br>Compliance 90 Days  | <b>87.4%</b><br>Compliance 90 Days | <b>76.2%</b><br>Compliance 90 Days | <b>86.5%</b><br>Compliance 90 Days |                    |
| <b>90.5%</b><br>Compliance 30 Days  | <b>23.8%</b><br>Compliance 30 Days  | <b>88.9%</b><br>Compliance 30 Days | <b>76.5%</b><br>Compliance 30 Days | <b>86.4%</b><br>Compliance 30 Days |                    |
| <b>91.3%</b><br>Compliance 7 Days   | <b>18.2%</b><br>Compliance 7 Days   | <b>90.5%</b><br>Compliance 7 Days  | <b>77.3%</b><br>Compliance 7 Days  | <b>90.9%</b><br>Compliance 7 Days  |                    |
| <b>-0.4%</b><br>Change 90 to 7 Days | <b>-7.4%</b><br>Change 90 to 7 Days | <b>3.1%</b><br>Change 90 to 7 Days | <b>1.1%</b><br>Change 90 to 7 Days | <b>4.4%</b><br>Change 90 to 7 Days |                    |

Station ID: S06

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Station ID: S06                                 |   |   | 5/27/2013 at 09:25 |
|---|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>92 / 91%</b><br>Compliance 90 / 7 | Turnout<br><b>26 / 18%</b><br>Compliance 90 / 7 | Travel<br><b>87 / 91%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>76 / 77%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>87 / 91%</b><br>Compliance 90 / 7 |                    |
| <b>5.6%</b><br>Shift A<br>Change 90 to 7 Days           | <b>5.0%</b><br>Shift A<br>Change 90 to 7 Days   | <b>0.0%</b><br>Shift A<br>Change 90 to 7 Days   | <b>2.1%</b><br>Shift A<br>Change 90 to 7 Days               | <b>14.1%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>-49.8%</b><br>Shift B<br>Change 90 to 7 Days         | <b>16.2%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-30.8%</b><br>Shift B<br>Change 90 to 7 Days | <b>-5.7%</b><br>Shift B<br>Change 90 to 7 Days              | <b>-13.3%</b><br>Shift B<br>Change 90 to 7 Days         |                    |
| <b>2.5%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-14.8%</b><br>Shift C<br>Change 90 to 7 Days | <b>6.4%</b><br>Shift C<br>Change 90 to 7 Days   | <b>-1.3%</b><br>Shift C<br>Change 90 to 7 Days              | <b>-2.5%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Station ID: S07

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                    | Station ID: S07                   |                                    |                                    | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|-----------------------------------|------------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type             |                                    | All Incident Types                |                                    |                                    |                    |
| All Incidents                      | Responses                          | EMS                               | Engines                            | Ladders                            |                    |
| <b>2.9</b><br>Per Day 90 Days      | <b>4.6</b><br>Per Day 90 Days      | <b>0.3</b><br>Per Day 90 Days     | <b>3.4</b><br>Per Day 90 Days      | <b>0.8</b><br>Per Day 90 Days      |                    |
| <b>2.9</b><br>Per Day 30 Days      | <b>4.5</b><br>Per Day 30 Days      | <b>0.3</b><br>Per Day 30 Days     | <b>3.2</b><br>Per Day 30 Days      | <b>0.8</b><br>Per Day 30 Days      |                    |
| <b>2.6</b><br>Per Day 7 Days       | <b>4</b><br>Per Day 7 Days         | <b>0.4</b><br>Per Day 7 Days      | <b>3.1</b><br>Per Day last 7 Days  | <b>0.4</b><br>Per Day 7 Days       |                    |
| <b>-0.3</b><br>Change 90 to 7 Days | <b>-0.6</b><br>Change 90 to 7 Days | <b>0.1</b><br>Change 90 to 7 Days | <b>-0.3</b><br>Change 90 to 7 Days | <b>-0.4</b><br>Change 90 to 7 Days |                    |



Station ID: S07

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                  |                                      | Station ID: S07                    |                                    |                                    | 5/27/2013 at 09:25 |
|-------------------------------------|--------------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance    |                                      | Emergency Responses Only           |                                    |                                    |                    |
| Call Processing                     | Turnout                              | Travel                             | Dispatch to Arrival                | Call to                            |                    |
| <b>88.8%</b><br>Compliance 90 Days  | <b>40.0%</b><br>Compliance 90 Days   | <b>87.0%</b><br>Compliance 90 Days | <b>73.4%</b><br>Compliance 90 Days | <b>83.0%</b><br>Compliance 90 Days |                    |
| <b>85.5%</b><br>Compliance 30 Days  | <b>42.2%</b><br>Compliance 30 Days   | <b>86.4%</b><br>Compliance 30 Days | <b>72.5%</b><br>Compliance 30 Days | <b>82.6%</b><br>Compliance 30 Days |                    |
| <b>100.0%</b><br>Compliance 7 Days  | <b>18.2%</b><br>Compliance 7 Days    | <b>91.7%</b><br>Compliance 7 Days  | <b>75.0%</b><br>Compliance 7 Days  | <b>91.7%</b><br>Compliance 7 Days  |                    |
| <b>11.2%</b><br>Change 90 to 7 Days | <b>-21.8%</b><br>Change 90 to 7 Days | <b>4.7%</b><br>Change 90 to 7 Days | <b>1.6%</b><br>Change 90 to 7 Days | <b>8.7%</b><br>Change 90 to 7 Days |                    |

Station ID: S07

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Station ID: S07                                 |   |   | 5/27/2013 at 09:25 |
|--|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>89 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>40 / 18%</b><br>Compliance 90 / 7 | Travel<br><b>87 / 92%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>73 / 75%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>83 / 92%</b><br>Compliance 90 / 7 |                    |
| <b>9.6%</b><br>Shift A<br>Change 90 to 7 Days            | <b>-38.0%</b><br>Shift A<br>Change 90 to 7 Days | <b>13.5%</b><br>Shift A<br>Change 90 to 7 Days  | <b>31.4%</b><br>Shift A<br>Change 90 to 7 Days              | <b>22.0%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>6.3%</b><br>Shift B<br>Change 90 to 7 Days            | <b>-0.8%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-18.7%</b><br>Shift B<br>Change 90 to 7 Days | <b>-4.1%</b><br>Shift B<br>Change 90 to 7 Days              | <b>-7.5%</b><br>Shift B<br>Change 90 to 7 Days          |                    |
| <b>15.1%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-31.9%</b><br>Shift C<br>Change 90 to 7 Days | <b>18.8%</b><br>Shift C<br>Change 90 to 7 Days  | <b>-0.9%</b><br>Shift C<br>Change 90 to 7 Days              | <b>17.6%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Station ID: S08

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                    | Station ID: S08                   |                                    |                                 | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|-----------------------------------|------------------------------------|---------------------------------|--------------------|
| Demand by Vehicle Type             |                                    | All Incident Types                |                                    |                                 |                    |
| All Incidents                      | Responses                          | EMS                               | Engines                            | Ladders                         |                    |
| <b>3.1</b><br>Per Day 90 Days      | <b>4.1</b><br>Per Day 90 Days      | <b>0.2</b><br>Per Day 90 Days     | <b>3.7</b><br>Per Day 90 Days      | <b>0.1</b><br>Per Day 90 Days   |                    |
| <b>3.1</b><br>Per Day 30 Days      | <b>4.3</b><br>Per Day 30 Days      | <b>0.2</b><br>Per Day 30 Days     | <b>3.9</b><br>Per Day 30 Days      | <b>0.2</b><br>Per Day 30 Days   |                    |
| <b>2.6</b><br>Per Day 7 Days       | <b>3.9</b><br>Per Day 7 Days       | <b>0.3</b><br>Per Day 7 Days      | <b>3.4</b><br>Per Day last 7 Days  | <b>0.1</b><br>Per Day 7 Days    |                    |
| <b>-0.6</b><br>Change 90 to 7 Days | <b>-0.2</b><br>Change 90 to 7 Days | <b>0.1</b><br>Change 90 to 7 Days | <b>-0.3</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days |                    |

Station ID: S08

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Station ID: S08          |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| 92.6%                            | 44.8%               | 88.0%                    | 84.5%               | 85.9%               |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| 95.5%                            | 53.6%               | 91.3%                    | 86.1%               | 88.2%               |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| 100.0%                           | 38.5%               | 92.3%                    | 84.6%               | 84.6%               |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| 7.4%                             | -6.3%               | 4.3%                     | 0.09999999          | -1.3%               |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Station ID: S08

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Station ID: S08                                |   |   | 5/27/2013 at 09:25 |
|--|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                       |   |   |                    |
| Call Processing<br><b>93 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>45 / 39%</b><br>Compliance 90 / 7 | Travel<br><b>88 / 92%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>85 / 85%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>86 / 85%</b><br>Compliance 90 / 7 |                    |
| <b>5.1%</b><br>Shift A<br>Change 90 to 7 Days            | <b>-13.3%</b><br>Shift A<br>Change 90 to 7 Days | <b>5.2%</b><br>Shift A<br>Change 90 to 7 Days  | <b>-8.5%</b><br>Shift A<br>Change 90 to 7 Days              | <b>-11.6%</b><br>Shift A<br>Change 90 to 7 Days         |                    |
| <b>6.3%</b><br>Shift B<br>Change 90 to 7 Days            | <b>11.3%</b><br>Shift B<br>Change 90 to 7 Days  | <b>10.7%</b><br>Shift B<br>Change 90 to 7 Days | <b>8.0%</b><br>Shift B<br>Change 90 to 7 Days               | <b>8.0%</b><br>Shift B<br>Change 90 to 7 Days           |                    |
| <b>9.1%</b><br>Shift C<br>Change 90 to 7 Days            | <b>-8.3%</b><br>Shift C<br>Change 90 to 7 Days  | <b>-6.9%</b><br>Shift C<br>Change 90 to 7 Days | <b>2.7%</b><br>Shift C<br>Change 90 to 7 Days               | <b>1.6%</b><br>Shift C<br>Change 90 to 7 Days           |                    |

Station ID: S09

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                   | Station ID: S09                   |                                   |                                   | 5/27/2013 at 09:25 |
|------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|--------------------|
| Demand by Vehicle Type             |                                   | All Incident Types                |                                   |                                   |                    |
| All Incidents                      | Responses                         | EMS                               | Engines                           | Ladders                           |                    |
| <b>2.2</b><br>Per Day 90 Days      | <b>3.1</b><br>Per Day 90 Days     | <b>0.2</b><br>Per Day 90 Days     | <b>2.6</b><br>Per Day 90 Days     | <b>0.2</b><br>Per Day 90 Days     |                    |
| <b>1.8</b><br>Per Day 30 Days      | <b>3.1</b><br>Per Day 30 Days     | <b>0.3</b><br>Per Day 30 Days     | <b>2.5</b><br>Per Day 30 Days     | <b>0.2</b><br>Per Day 30 Days     |                    |
| <b>1.6</b><br>Per Day 7 Days       | <b>3.7</b><br>Per Day 7 Days      | <b>0.7</b><br>Per Day 7 Days      | <b>2.7</b><br>Per Day last 7 Days | <b>0.3</b><br>Per Day 7 Days      |                    |
| <b>-0.6</b><br>Change 90 to 7 Days | <b>0.6</b><br>Change 90 to 7 Days | <b>0.5</b><br>Change 90 to 7 Days | <b>0.1</b><br>Change 90 to 7 Days | <b>0.1</b><br>Change 90 to 7 Days |                    |

Station ID: S09

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                  |                                      | Station ID: S09                     |                                     |                                    | 5/27/2013 at 09:25 |
|-------------------------------------|--------------------------------------|-------------------------------------|-------------------------------------|------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance    |                                      | Emergency Responses Only            |                                     |                                    |                    |
| Call Processing                     | Turnout                              | Travel                              | Dispatch to Arrival                 | Call to                            |                    |
| <b>89.6%</b><br>Compliance 90 Days  | <b>47.9%</b><br>Compliance 90 Days   | <b>81.7%</b><br>Compliance 90 Days  | <b>73.5%</b><br>Compliance 90 Days  | <b>86.0%</b><br>Compliance 90 Days |                    |
| <b>83.3%</b><br>Compliance 30 Days  | <b>41.4%</b><br>Compliance 30 Days   | <b>93.1%</b><br>Compliance 30 Days  | <b>76.7%</b><br>Compliance 30 Days  | <b>89.7%</b><br>Compliance 30 Days |                    |
| <b>100.0%</b><br>Compliance 7 Days  | <b>28.6%</b><br>Compliance 7 Days    | <b>100.0%</b><br>Compliance 7 Days  | <b>100.0%</b><br>Compliance 7 Days  | <b>100.0%</b><br>Compliance 7 Days |                    |
| <b>10.4%</b><br>Change 90 to 7 Days | <b>-19.3%</b><br>Change 90 to 7 Days | <b>18.3%</b><br>Change 90 to 7 Days | <b>26.5%</b><br>Change 90 to 7 Days | <b>14%</b><br>Change 90 to 7 Days  |                    |

Station ID: S09

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Station ID: S09                                 |  |  | 5/27/2013 at 09:25 |
|--|---|---|--|--|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |  |  |                    |
| Call Processing<br><b>90 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>48 / 29%</b><br>Compliance 90 / 7 | Travel<br><b>82 / 100%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>74 / 100%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>86 / 100%</b><br>Compliance 90 / 7 |                    |
| <b>8.3%</b><br>Shift A<br>Change 90 to 7 Days            | <b>11.1%</b><br>Shift A<br>Change 90 to 7 Days  | <b>17.1%</b><br>Shift A<br>Change 90 to 7 Days  | <b>32.4%</b><br>Shift A<br>Change 90 to 7 Days               | <b>16.7%</b><br>Shift A<br>Change 90 to 7 Days           |                    |
| <b>13.2%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-30.3%</b><br>Shift B<br>Change 90 to 7 Days | <b>13.5%</b><br>Shift B<br>Change 90 to 7 Days  | <b>10.8%</b><br>Shift B<br>Change 90 to 7 Days               | <b>8.3%</b><br>Shift B<br>Change 90 to 7 Days            |                    |
| <b>9.8%</b><br>Shift C<br>Change 90 to 7 Days            | <b>-48.8%</b><br>Shift C<br>Change 90 to 7 Days | <b>23.3%</b><br>Shift C<br>Change 90 to 7 Days  | <b>34.9%</b><br>Shift C<br>Change 90 to 7 Days               | <b>16.7%</b><br>Shift C<br>Change 90 to 7 Days           |                    |



Station ID: S10

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                    | Station ID: S10                   |                                   |                                    | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|-----------------------------------|-----------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type             |                                    | All Incident Types                |                                   |                                    |                    |
| All Incidents                      | Responses                          | EMS                               | Engines                           | Ladders                            |                    |
| <b>2.7</b><br>Per Day 90 Days      | <b>3.8</b><br>Per Day 90 Days      | <b>0.2</b><br>Per Day 90 Days     | <b>3.3</b><br>Per Day 90 Days     | <b>0.2</b><br>Per Day 90 Days      |                    |
| <b>2.6</b><br>Per Day 30 Days      | <b>3.6</b><br>Per Day 30 Days      | <b>0.1</b><br>Per Day 30 Days     | <b>3.3</b><br>Per Day 30 Days     | <b>0.1</b><br>Per Day 30 Days      |                    |
| <b>2.3</b><br>Per Day 7 Days       | <b>3.7</b><br>Per Day 7 Days       | <b>0.3</b><br>Per Day 7 Days      | <b>3.3</b><br>Per Day last 7 Days | <b>0.1</b><br>Per Day 7 Days       |                    |
| <b>-0.4</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days | <b>0.1</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days   | <b>-0.1</b><br>Change 90 to 7 Days |                    |

Station ID: S10

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                 |                                      | Station ID: S10                     |                                     |                                     | 5/27/2013 at 09:25 |
|------------------------------------|--------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance   |                                      | Emergency Responses Only            |                                     |                                     |                    |
| Call Processing                    | Turnout                              | Travel                              | Dispatch to Arrival                 | Call to                             |                    |
| <b>91.4%</b><br>Compliance 90 Days | <b>52.7%</b><br>Compliance 90 Days   | <b>69.6%</b><br>Compliance 90 Days  | <b>68.6%</b><br>Compliance 90 Days  | <b>76.6%</b><br>Compliance 90 Days  |                    |
| <b>88.3%</b><br>Compliance 30 Days | <b>55.2%</b><br>Compliance 30 Days   | <b>69.0%</b><br>Compliance 30 Days  | <b>73.8%</b><br>Compliance 30 Days  | <b>77.4%</b><br>Compliance 30 Days  |                    |
| <b>100.0%</b><br>Compliance 7 Days | <b>40.0%</b><br>Compliance 7 Days    | <b>60.0%</b><br>Compliance 7 Days   | <b>60.0%</b><br>Compliance 7 Days   | <b>70.0%</b><br>Compliance 7 Days   |                    |
| <b>8.6%</b><br>Change 90 to 7 Days | <b>-12.7%</b><br>Change 90 to 7 Days | <b>-9.6%</b><br>Change 90 to 7 Days | <b>-8.6%</b><br>Change 90 to 7 Days | <b>-6.6%</b><br>Change 90 to 7 Days |                    |

Station ID: S10

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Station ID: S10                                 |   |   | 5/27/2013 at 09:25 |
|--|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>91 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>53 / 40%</b><br>Compliance 90 / 7 | Travel<br><b>70 / 60%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>69 / 60%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>77 / 70%</b><br>Compliance 90 / 7 |                    |
| <b>9.7%</b><br>Shift A<br>Change 90 to 7 Days            | <b>43.5%</b><br>Shift A<br>Change 90 to 7 Days  | <b>-62.3%</b><br>Shift A<br>Change 90 to 7 Days | <b>30.8%</b><br>Shift A<br>Change 90 to 7 Days              | <b>26.6%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>6.7%</b><br>Shift B<br>Change 90 to 7 Days            | <b>-18.4%</b><br>Shift B<br>Change 90 to 7 Days | <b>-6.2%</b><br>Shift B<br>Change 90 to 7 Days  | <b>0.6%</b><br>Shift B<br>Change 90 to 7 Days               | <b>20.3%</b><br>Shift B<br>Change 90 to 7 Days          |                    |
| <b>9.5%</b><br>Shift C<br>Change 90 to 7 Days            | <b>-16.7%</b><br>Shift C<br>Change 90 to 7 Days | <b>-7.1%</b><br>Shift C<br>Change 90 to 7 Days  | <b>-20.3%</b><br>Shift C<br>Change 90 to 7 Days             | <b>-26.9%</b><br>Shift C<br>Change 90 to 7 Days         |                    |

Station ID: S11

Demand by Vehicle Type

All Incident Types

| Demand Trends                      |                                    | Station ID: S11                    |                                    |                                    | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| Demand by Vehicle Type             |                                    | All Incident Types                 |                                    |                                    |                    |
| All Incidents                      | Responses                          | EMS                                | Engines                            | Ladders                            |                    |
| <b>1.1</b><br>Per Day 90 Days      | <b>1.9</b><br>Per Day 90 Days      | <b>0.2</b><br>Per Day 90 Days      | <b>1.4</b><br>Per Day 90 Days      | <b>0.3</b><br>Per Day 90 Days      |                    |
| <b>1.1</b><br>Per Day 30 Days      | <b>1.7</b><br>Per Day 30 Days      | <b>0.1</b><br>Per Day 30 Days      | <b>1.3</b><br>Per Day 30 Days      | <b>0.3</b><br>Per Day 30 Days      |                    |
| <b>0.7</b><br>Per Day 7 Days       | <b>0.7</b><br>Per Day 7 Days       | <b>0</b><br>Per Day 7 Days         | <b>0.7</b><br>Per Day last 7 Days  | <b>0</b><br>Per Day 7 Days         |                    |
| <b>-0.4</b><br>Change 90 to 7 Days | <b>-1.1</b><br>Change 90 to 7 Days | <b>-0.2</b><br>Change 90 to 7 Days | <b>-0.7</b><br>Change 90 to 7 Days | <b>-0.3</b><br>Change 90 to 7 Days |                    |

Station ID: S11

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Station ID: S11          |                     |                     | 5/27/2013 at 09:25  |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|---------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                     |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                     |
| <b>88.5%</b>                     | <b>40.7%</b>        | <b>57.4%</b>             | <b>46.7%</b>        | <b>62.7%</b>        | Compliance 90 Days  |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  | Compliance 90 Days  |
| <b>84.6%</b>                     | <b>50.0%</b>        | <b>69.2%</b>             | <b>69.2%</b>        | <b>76.9%</b>        | Compliance 30 Days  |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  | Compliance 30 Days  |
| <b>100.0%</b>                    | <b>100.0%</b>       | <b>50.0%</b>             | <b>100.0%</b>       | <b>100.0%</b>       | Compliance 7 Days   |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   | Compliance 7 Days   |
| <b>11.5%</b>                     | <b>59.3%</b>        | <b>-7.4%</b>             | <b>53.3%</b>        | <b>37.3%</b>        | Change 90 to 7 Days |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days | Change 90 to 7 Days |

Station ID: S11

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |  | Station ID: S11                                 |  |  | 5/27/2013 at 09:25 |
|--|--|---|--|--|--------------------|
| 1st Apparatus Arrival Performance                        |  | Emergency Responses Only                        |  |  |                    |
| Call Processing<br><b>89 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>41 / 100%</b><br>Compliance 90 / 7 | Travel<br><b>57 / 50%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>47 / 100%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>63 / 100%</b><br>Compliance 90 / 7 |                    |
| <b>%</b><br>Shift A<br>Change 90 to 7 Days               | <b>%</b><br>Shift A<br>Change 90 to 7 Days       | <b>%</b><br>Shift A<br>Change 90 to 7 Days      | <b>%</b><br>Shift A<br>Change 90 to 7 Days                   | <b>%</b><br>Shift A<br>Change 90 to 7 Days               |                    |
| <b>20.0%</b><br>Shift B<br>Change 90 to 7 Days           | <b>50.0%</b><br>Shift B<br>Change 90 to 7 Days   | <b>21.4%</b><br>Shift B<br>Change 90 to 7 Days  | <b>35.7%</b><br>Shift B<br>Change 90 to 7 Days               | <b>14.3%</b><br>Shift B<br>Change 90 to 7 Days           |                    |
| <b>7.4%</b><br>Shift C<br>Change 90 to 7 Days            | <b>65.4%</b><br>Shift C<br>Change 90 to 7 Days   | <b>-46.4%</b><br>Shift C<br>Change 90 to 7 Days | <b>63.0%</b><br>Shift C<br>Change 90 to 7 Days               | <b>50.0%</b><br>Shift C<br>Change 90 to 7 Days           |                    |

Vehicle ID: A11  
Demand by Vehicle ID  
All Incident Types

| Demand Trends            |                          | Vehicle ID: A11          |                          |                          | 5/27/2013 at 09:25 |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------|
| Demand by Vehicle ID     |                          | All Incident Types       |                          |                          |                    |
| Responses                | Emergencies              | 1st Arrivals             | 2nd Arrivals             | 3rd Arrivals             |                    |
| 0<br>Per Day 90 Days     | 0<br>Per Day 90 Days     | 0<br>Per Day 90 Days     | 0<br>Per Day 90 Days     | 0<br>Per Day 90 Days     |                    |
| 0<br>Per Day 30 Days     | 0<br>Per Day 30 Days     | 0<br>Per Day 30 Days     | 0<br>Per Day 30 Days     | 0<br>Per Day 30 Days     |                    |
| 0<br>Per Day 7 Days      | 0<br>Per Day 7 Days      | 0<br>Per Day 7 Days      | 0<br>Per Day last 7 Days | 0<br>Per Day 7 Days      |                    |
| 0<br>Change 90 to 7 Days | 0<br>Change 90 to 7 Days | 0<br>Change 90 to 7 Days | 0<br>Change 90 to 7 Days | 0<br>Change 90 to 7 Days |                    |

Vehicle ID: A11

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                          | Vehicle ID: A11          |                          |                          | 5/27/2013 at 09:25 |
|----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------|
| 1st Apparatus Arrival Compliance |                          | Emergency Responses Only |                          |                          |                    |
| Call Processing                  | Turnout                  | Travel                   | Dispatch to Arrival      | Call to                  |                    |
| %<br>Compliance 90 Days          | %<br>Compliance 90 Days  | %<br>Compliance 90 Days  | %<br>Compliance 90 Days  | %<br>Compliance 90 Days  |                    |
| %<br>Compliance 30 Days          | %<br>Compliance 30 Days  | %<br>Compliance 30 Days  | %<br>Compliance 30 Days  | %<br>Compliance 30 Days  |                    |
| %<br>Compliance 7 Days           | %<br>Compliance 7 Days   | %<br>Compliance 7 Days   | %<br>Compliance 7 Days   | %<br>Compliance 7 Days   |                    |
| %<br>Change 90 to 7 Days         | %<br>Change 90 to 7 Days | %<br>Change 90 to 7 Days | %<br>Change 90 to 7 Days | %<br>Change 90 to 7 Days |                    |



Vehicle ID: A11

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift                             |                                     | Vehicle ID: A11                     |   |   | 5/27/2013 at 09:25 |
|---|-------------------------------------|-------------------------------------|---|---|--------------------|
| 1st Apparatus Arrival Performance           |                                     | Emergency Responses Only            |   |   |                    |
| Call Processing<br>/ %<br>Compliance 90 / 7 | Turnout<br>/ %<br>Compliance 90 / 7 | Travel<br>/ %<br>Compliance 90 / 7  | Dispatch to Arrival<br>/ %<br>Compliance 90 / 7 | Call to Arrival<br>/ %<br>Compliance 90 / 7 |                    |
| %<br>Shift A<br>Change 90 to 7 Days         | %<br>Shift A<br>Change 90 to 7 Days | %<br>Shift A<br>Change 90 to 7 Days | %<br>Shift A<br>Change 90 to 7 Days             | %<br>Shift A<br>Change 90 to 7 Days         |                    |
| %<br>Shift B<br>Change 90 to 7 Days         | %<br>Shift B<br>Change 90 to 7 Days | %<br>Shift B<br>Change 90 to 7 Days | %<br>Shift B<br>Change 90 to 7 Days             | %<br>Shift B<br>Change 90 to 7 Days         |                    |
| %<br>Shift C<br>Change 90 to 7 Days         | %<br>Shift C<br>Change 90 to 7 Days | %<br>Shift C<br>Change 90 to 7 Days | %<br>Shift C<br>Change 90 to 7 Days             | %<br>Shift C<br>Change 90 to 7 Days         |                    |

Vehicle ID: A5
Demand by Vehicle ID
All Incident Types

Table with 5 columns: Responses, Emergencies, 1st Arrivals, 2nd Arrivals, 3rd Arrivals. Rows show demand per day for 90 days, 30 days, and 7 days, plus change from 90 to 7 days.

Vehicle ID: A5

1st Apparatus Arrival Compliance  
Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: A5           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| 53.8%                            | 50.0%               | 90.0%                    | 58.3%               | 61.5%               |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| 50.0%                            | 50.0%               | 100.0%                   | 50.0%               | 50.0%               |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| %                                | %                   | %                        | %                   | %                   |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| %                                | %                   | %                        | %                   | %                   |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: A5

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift                                       |   | Vehicle ID: A5                               |   |   | 5/27/2013 at 09:25 |
|---|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                     |   | Emergency Responses Only                     |   |   |                    |
| Call Processing<br><b>62 / %</b><br>Compliance 90 / 7 | Turnout<br><b>50 / %</b><br>Compliance 90 / 7 | Travel<br><b>90 / %</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>58 / %</b><br>Compliance 90 / 7 | Call to Arrival<br><b>62 / %</b><br>Compliance 90 / 7 |                    |
| <b>%</b><br>Shift A<br>Change 90 to 7 Days            | <b>%</b><br>Shift A<br>Change 90 to 7 Days    | <b>%</b><br>Shift A<br>Change 90 to 7 Days   | <b>%</b><br>Shift A<br>Change 90 to 7 Days                | <b>%</b><br>Shift A<br>Change 90 to 7 Days            |                    |
| <b>%</b><br>Shift B<br>Change 90 to 7 Days            | <b>%</b><br>Shift B<br>Change 90 to 7 Days    | <b>%</b><br>Shift B<br>Change 90 to 7 Days   | <b>%</b><br>Shift B<br>Change 90 to 7 Days                | <b>%</b><br>Shift B<br>Change 90 to 7 Days            |                    |
| <b>%</b><br>Shift C<br>Change 90 to 7 Days            | <b>%</b><br>Shift C<br>Change 90 to 7 Days    | <b>%</b><br>Shift C<br>Change 90 to 7 Days   | <b>%</b><br>Shift C<br>Change 90 to 7 Days                | <b>%</b><br>Shift C<br>Change 90 to 7 Days            |                    |

Vehicle ID: A6

Demand by Vehicle ID

All Incident Types

| Demand Trends                      |                                    | Vehicle ID: A6                     |                                    |                                    | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|--------------------|
| Demand by Vehicle ID               |                                    | All Incident Types                 |                                    |                                    |                    |
| Responses                          | Emergencies                        | 1st Arrivals                       | 2nd Arrivals                       | 3rd Arrivals                       |                    |
| <b>1.6</b><br>Per Day 90 Days      | <b>0.8</b><br>Per Day 90 Days      | <b>0.1</b><br>Per Day 90 Days      | <b>0.2</b><br>Per Day 90 Days      | <b>0.2</b><br>Per Day 90 Days      |                    |
| <b>1.6</b><br>Per Day 30 Days      | <b>0.8</b><br>Per Day 30 Days      | <b>0.1</b><br>Per Day 30 Days      | <b>0.2</b><br>Per Day 30 Days      | <b>0</b><br>Per Day 30 Days        |                    |
| <b>1.4</b><br>Per Day 7 Days       | <b>0.4</b><br>Per Day 7 Days       | <b>0</b><br>Per Day 7 Days         | <b>0.1</b><br>Per Day last 7 Days  | <b>0</b><br>Per Day 7 Days         |                    |
| <b>-0.2</b><br>Change 90 to 7 Days | <b>-0.4</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days | <b>-0.2</b><br>Change 90 to 7 Days |                    |

Vehicle ID: A6

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: A6           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| 50.0%                            | 75.0%               | 66.7%                    | 60.0%               | 80.0%               |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| 100.0%                           | 100.0%              | 100.0%                   | 100.0%              | 100.0%              |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| %                                | %                   | %                        | %                   | %                   |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| %                                | %                   | %                        | %                   | %                   |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: A6

1st Apparatus Arrival Performance  
Emergency Responses Only

| Trends by Shift                                       |   | Vehicle ID: A6                               |   |   | 5/27/2013 at 09:25 |
|---|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                     |   | Emergency Responses Only                     |   |   |                    |
| Call Processing<br><b>50 / %</b><br>Compliance 90 / 7 | Turnout<br><b>75 / %</b><br>Compliance 90 / 7 | Travel<br><b>67 / %</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>60 / %</b><br>Compliance 90 / 7 | Call to Arrival<br><b>80 / %</b><br>Compliance 90 / 7 |                    |
| <b>%</b><br>Shift A<br>Change 90 to 7 Days            | <b>%</b><br>Shift A<br>Change 90 to 7 Days    | <b>%</b><br>Shift A<br>Change 90 to 7 Days   | <b>%</b><br>Shift A<br>Change 90 to 7 Days                | <b>%</b><br>Shift A<br>Change 90 to 7 Days            |                    |
| <b>%</b><br>Shift B<br>Change 90 to 7 Days            | <b>%</b><br>Shift B<br>Change 90 to 7 Days    | <b>%</b><br>Shift B<br>Change 90 to 7 Days   | <b>%</b><br>Shift B<br>Change 90 to 7 Days                | <b>%</b><br>Shift B<br>Change 90 to 7 Days            |                    |
| <b>%</b><br>Shift C<br>Change 90 to 7 Days            | <b>%</b><br>Shift C<br>Change 90 to 7 Days    | <b>%</b><br>Shift C<br>Change 90 to 7 Days   | <b>%</b><br>Shift C<br>Change 90 to 7 Days                | <b>%</b><br>Shift C<br>Change 90 to 7 Days            |                    |

Vehicle ID: E1
Demand by Vehicle ID
All Incident Types

Table with 5 columns: Responses, Emergencies, 1st Arrivals, 2nd Arrivals, 3rd Arrivals. Rows show demand per day for 90 days, 30 days, 7 days, and change from 90 to 7 days.



Vehicle ID: E1

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: E1           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| <b>91.8%</b>                     | <b>58.1%</b>        | <b>83.1%</b>             | <b>80.4%</b>        | <b>87.4%</b>        |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| <b>95.1%</b>                     | <b>58.6%</b>        | <b>79.7%</b>             | <b>79.8%</b>        | <b>84.6%</b>        |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| <b>100.0%</b>                    | <b>44.4%</b>        | <b>81.5%</b>             | <b>82.8%</b>        | <b>89.7%</b>        |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| <b>8.2%</b>                      | <b>-13.7%</b>       | <b>-1.6%</b>             | <b>2.4%</b>         | <b>2.3%</b>         |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: E1

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Vehicle ID: E1                                  |   |   | 5/27/2013 at 09:25 |
|--|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>92 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>58 / 44%</b><br>Compliance 90 / 7 | Travel<br><b>83 / 82%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>80 / 83%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>87 / 90%</b><br>Compliance 90 / 7 |                    |
| <b>6.1%</b><br>Shift A<br>Change 90 to 7 Days            | <b>-14.1%</b><br>Shift A<br>Change 90 to 7 Days | <b>-16.2%</b><br>Shift A<br>Change 90 to 7 Days | <b>-7.4%</b><br>Shift A<br>Change 90 to 7 Days              | <b>-9.0%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>11.6%</b><br>Shift B<br>Change 90 to 7 Days           | <b>1.4%</b><br>Shift B<br>Change 90 to 7 Days   | <b>26.4%</b><br>Shift B<br>Change 90 to 7 Days  | <b>23.6%</b><br>Shift B<br>Change 90 to 7 Days              | <b>19.1%</b><br>Shift B<br>Change 90 to 7 Days          |                    |
| <b>5.1%</b><br>Shift C<br>Change 90 to 7 Days            | <b>-26.0%</b><br>Shift C<br>Change 90 to 7 Days | <b>-13.1%</b><br>Shift C<br>Change 90 to 7 Days | <b>-11.0%</b><br>Shift C<br>Change 90 to 7 Days             | <b>-4.5%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Vehicle ID: E10  
 Demand by Vehicle ID  
 All Incident Types

| Demand Trends                      |                                  | Vehicle ID: E10                    |                                    |                                 | 5/27/2013 at 09:25 |
|------------------------------------|----------------------------------|------------------------------------|------------------------------------|---------------------------------|--------------------|
| Demand by Vehicle ID               |                                  | All Incident Types                 |                                    |                                 |                    |
| Responses                          | Emergencies                      | 1st Arrivals                       | 2nd Arrivals                       | 3rd Arrivals                    |                    |
| <b>3.2</b><br>Per Day 90 Days      | <b>2.3</b><br>Per Day 90 Days    | <b>2.6</b><br>Per Day 90 Days      | <b>0.1</b><br>Per Day 90 Days      | <b>0</b><br>Per Day 90 Days     |                    |
| <b>3.3</b><br>Per Day 30 Days      | <b>2.4</b><br>Per Day 30 Days    | <b>2.6</b><br>Per Day 30 Days      | <b>0</b><br>Per Day 30 Days        | <b>0</b><br>Per Day 30 Days     |                    |
| <b>2.6</b><br>Per Day 7 Days       | <b>1.3</b><br>Per Day 7 Days     | <b>1.9</b><br>Per Day 7 Days       | <b>0</b><br>Per Day last 7 Days    | <b>0</b><br>Per Day 7 Days      |                    |
| <b>-0.6</b><br>Change 90 to 7 Days | <b>-1</b><br>Change 90 to 7 Days | <b>-0.7</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days |                    |

Vehicle ID: E10

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                  |                                      | Vehicle ID: E10                     |                                    |                                     | 5/27/2013 at 09:25 |
|-------------------------------------|--------------------------------------|-------------------------------------|------------------------------------|-------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance    |                                      | Emergency Responses Only            |                                    |                                     |                    |
| Call Processing                     | Turnout                              | Travel                              | Dispatch to Arrival                | Call to                             |                    |
| <b>89.8%</b><br>Compliance 90 Days  | <b>53.8%</b><br>Compliance 90 Days   | <b>73.1%</b><br>Compliance 90 Days  | <b>71.7%</b><br>Compliance 90 Days | <b>80.3%</b><br>Compliance 90 Days  |                    |
| <b>85.0%</b><br>Compliance 30 Days  | <b>56.1%</b><br>Compliance 30 Days   | <b>72.4%</b><br>Compliance 30 Days  | <b>75.4%</b><br>Compliance 30 Days | <b>80.0%</b><br>Compliance 30 Days  |                    |
| <b>87.5%</b><br>Compliance 7 Days   | <b>42.9%</b><br>Compliance 7 Days    | <b>85.7%</b><br>Compliance 7 Days   | <b>75.0%</b><br>Compliance 7 Days  | <b>75.0%</b><br>Compliance 7 Days   |                    |
| <b>-2.3%</b><br>Change 90 to 7 Days | <b>-10.9%</b><br>Change 90 to 7 Days | <b>12.6%</b><br>Change 90 to 7 Days | <b>3.3%</b><br>Change 90 to 7 Days | <b>-5.3%</b><br>Change 90 to 7 Days |                    |

Vehicle ID: E10

1st Apparatus Arrival Performance  
Emergency Responses Only

| Trends by Shift   |   | Vehicle ID: E10                                |   |   | 5/27/2013 at 09:25 |
|---|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                       |   |   |                    |
| Call Processing<br><b>90 / 88%</b><br>Compliance 90 / 7 | Turnout<br><b>54 / 43%</b><br>Compliance 90 / 7 | Travel<br><b>73 / 86%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>72 / 75%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>80 / 75%</b><br>Compliance 90 / 7 |                    |
| <b>%</b><br>Shift A<br>Change 90 to 7 Days              | <b>%</b><br>Shift A<br>Change 90 to 7 Days      | <b>%</b><br>Shift A<br>Change 90 to 7 Days     | <b>%</b><br>Shift A<br>Change 90 to 7 Days                  | <b>%</b><br>Shift A<br>Change 90 to 7 Days              |                    |
| <b>-25.0%</b><br>Shift B<br>Change 90 to 7 Days         | <b>-2.6%</b><br>Shift B<br>Change 90 to 7 Days  | <b>24.6%</b><br>Shift B<br>Change 90 to 7 Days | <b>31.1%</b><br>Shift B<br>Change 90 to 7 Days              | <b>16.7%</b><br>Shift B<br>Change 90 to 7 Days          |                    |
| <b>10.8%</b><br>Shift C<br>Change 90 to 7 Days          | <b>-16.5%</b><br>Shift C<br>Change 90 to 7 Days | <b>4.6%</b><br>Shift C<br>Change 90 to 7 Days  | <b>-15.8%</b><br>Shift C<br>Change 90 to 7 Days             | <b>-21.8%</b><br>Shift C<br>Change 90 to 7 Days         |                    |

Vehicle ID: E2  
 Demand by Vehicle ID  
 All Incident Types

| Demand Trends                      |                                    | Vehicle ID: E2                     |                                 |                                 | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|---------------------------------|---------------------------------|--------------------|
| Demand by Vehicle ID               |                                    | All Incident Types                 |                                 |                                 |                    |
| Responses                          | Emergencies                        | 1st Arrivals                       | 2nd Arrivals                    | 3rd Arrivals                    |                    |
| <b>2</b><br>Per Day 90 Days        | <b>1.4</b><br>Per Day 90 Days      | <b>1.5</b><br>Per Day 90 Days      | <b>0</b><br>Per Day 90 Days     | <b>0</b><br>Per Day 90 Days     |                    |
| <b>1.8</b><br>Per Day 30 Days      | <b>1.3</b><br>Per Day 30 Days      | <b>1.1</b><br>Per Day 30 Days      | <b>0</b><br>Per Day 30 Days     | <b>0</b><br>Per Day 30 Days     |                    |
| <b>1.6</b><br>Per Day 7 Days       | <b>0.9</b><br>Per Day 7 Days       | <b>0.9</b><br>Per Day 7 Days       | <b>0</b><br>Per Day last 7 Days | <b>0</b><br>Per Day 7 Days      |                    |
| <b>-0.4</b><br>Change 90 to 7 Days | <b>-0.6</b><br>Change 90 to 7 Days | <b>-0.6</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days |                    |

Vehicle ID: E2

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: E2           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| <b>85.1%</b>                     | <b>38.0%</b>        | <b>71.7%</b>             | <b>68.3%</b>        | <b>73.8%</b>        |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| <b>96.3%</b>                     | <b>40.0%</b>        | <b>69.6%</b>             | <b>60.7%</b>        | <b>71.4%</b>        |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| <b>100.0%</b>                    | <b>.0%</b>          | <b>50.0%</b>             | <b>60.0%</b>        | <b>60.0%</b>        |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| <b>14.9%</b>                     | <b>-38%</b>         | <b>-21.7%</b>            | <b>-8.3%</b>        | <b>-13.8%</b>       |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: E2

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Vehicle ID: E2                                  |   |   | 5/27/2013 at 09:25 |
|--|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>85 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>38 / 0%</b><br>Compliance 90 / 7  | Travel<br><b>72 / 50%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>68 / 60%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>74 / 60%</b><br>Compliance 90 / 7 |                    |
| <b>3.6%</b><br>Shift A<br>Change 90 to 7 Days            | <b>-34.5%</b><br>Shift A<br>Change 90 to 7 Days | <b>%</b><br>Shift A<br>Change 90 to 7 Days      | <b>23.3%</b><br>Shift A<br>Change 90 to 7 Days              | <b>10.3%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>21.1%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-47.2%</b><br>Shift B<br>Change 90 to 7 Days | <b>-15.8%</b><br>Shift B<br>Change 90 to 7 Days | <b>-21.1%</b><br>Shift B<br>Change 90 to 7 Days             | <b>-21.1%</b><br>Shift B<br>Change 90 to 7 Days         |                    |
| <b>17.1%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-31.4%</b><br>Shift C<br>Change 90 to 7 Days | <b>-17.6%</b><br>Shift C<br>Change 90 to 7 Days | <b>-8.3%</b><br>Shift C<br>Change 90 to 7 Days              | <b>-13.9%</b><br>Shift C<br>Change 90 to 7 Days         |                    |



Vehicle ID: E3
Demand by Vehicle ID
All Incident Types

Table with 5 columns: Responses, Emergencies, 1st Arrivals, 2nd Arrivals, 3rd Arrivals. Rows show demand per day for 90 days, 30 days, 7 days, and change from 90 to 7 days.

Vehicle ID: E3

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: E3           |                     |                     | 5/27/2013 at 09:25  |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|---------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                     |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                     |
| <b>85.7%</b>                     | <b>33.5%</b>        | <b>83.3%</b>             | <b>75.8%</b>        | <b>81.7%</b>        | Compliance 90 Days  |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                     |
| <b>85.9%</b>                     | <b>33.3%</b>        | <b>84.6%</b>             | <b>78.3%</b>        | <b>81.9%</b>        | Compliance 30 Days  |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                     |
| <b>94.4%</b>                     | <b>38.9%</b>        | <b>100.0%</b>            | <b>88.9%</b>        | <b>94.4%</b>        | Compliance 7 Days   |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                     |
| <b>8.7%</b>                      | <b>5.4%</b>         | <b>16.7%</b>             | <b>13.1%</b>        | <b>12.7%</b>        | Change 90 to 7 Days |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                     |

Vehicle ID: E3

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Vehicle ID: E3                                  |   |   | 5/27/2013 at 09:25 |
|---|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>86 / 94%</b><br>Compliance 90 / 7 | Turnout<br><b>34 / 39%</b><br>Compliance 90 / 7 | Travel<br><b>83 / 100%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>76 / 89%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>82 / 94%</b><br>Compliance 90 / 7 |                    |
| <b>15.7%</b><br>Shift A<br>Change 90 to 7 Days          | <b>60.3%</b><br>Shift A<br>Change 90 to 7 Days  | <b>26.1%</b><br>Shift A<br>Change 90 to 7 Days  | <b>32.9%</b><br>Shift A<br>Change 90 to 7 Days              | <b>27.1%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>15.7%</b><br>Shift B<br>Change 90 to 7 Days          | <b>-9.6%</b><br>Shift B<br>Change 90 to 7 Days  | <b>15.5%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-0.9%</b><br>Shift B<br>Change 90 to 7 Days              | <b>4.6%</b><br>Shift B<br>Change 90 to 7 Days           |                    |
| <b>-3.5%</b><br>Shift C<br>Change 90 to 7 Days          | <b>12.5%</b><br>Shift C<br>Change 90 to 7 Days  | <b>10.9%</b><br>Shift C<br>Change 90 to 7 Days  | <b>20.4%</b><br>Shift C<br>Change 90 to 7 Days              | <b>14.1%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Vehicle ID: E4  
Demand by Vehicle ID  
All Incident Types

| Demand Trends                      |                                    | Vehicle ID: E4                     |                                   |                                 | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|-----------------------------------|---------------------------------|--------------------|
| Demand by Vehicle ID               |                                    | All Incident Types                 |                                   |                                 |                    |
| Responses                          | Emergencies                        | 1st Arrivals                       | 2nd Arrivals                      | 3rd Arrivals                    |                    |
| <b>3</b><br>Per Day 90 Days        | <b>1.9</b><br>Per Day 90 Days      | <b>2</b><br>Per Day 90 Days        | <b>0.1</b><br>Per Day 90 Days     | <b>0</b><br>Per Day 90 Days     |                    |
| <b>2.7</b><br>Per Day 30 Days      | <b>1.6</b><br>Per Day 30 Days      | <b>1.8</b><br>Per Day 30 Days      | <b>0</b><br>Per Day 30 Days       | <b>0</b><br>Per Day 30 Days     |                    |
| <b>2.6</b><br>Per Day 7 Days       | <b>1.4</b><br>Per Day 7 Days       | <b>1.4</b><br>Per Day 7 Days       | <b>0.1</b><br>Per Day last 7 Days | <b>0</b><br>Per Day 7 Days      |                    |
| <b>-0.4</b><br>Change 90 to 7 Days | <b>-0.5</b><br>Change 90 to 7 Days | <b>-0.6</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days   | <b>0</b><br>Change 90 to 7 Days |                    |

Vehicle ID: E4

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: E4           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| <b>89.0%</b>                     | <b>19.2%</b>        | <b>80.0%</b>             | <b>60.6%</b>        | <b>71.2%</b>        |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| <b>88.6%</b>                     | <b>21.2%</b>        | <b>82.4%</b>             | <b>58.3%</b>        | <b>69.4%</b>        |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| <b>83.3%</b>                     | <b>16.7%</b>        | <b>83.3%</b>             | <b>57.1%</b>        | <b>57.1%</b>        |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| <b>-5.7%</b>                     | <b>-2.5%</b>        | <b>3.3%</b>              | <b>-3.5%</b>        | <b>-14.1%</b>       |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: E4

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Vehicle ID: E4                                  |   |   | 5/27/2013 at 09:25 |
|---|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>89 / 83%</b><br>Compliance 90 / 7 | Turnout<br><b>19 / 17%</b><br>Compliance 90 / 7 | Travel<br><b>80 / 83%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>61 / 57%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>71 / 57%</b><br>Compliance 90 / 7 |                    |
| <b>11.8%</b><br>Shift A<br>Change 90 to 7 Days          | <b>33.3%</b><br>Shift A<br>Change 90 to 7 Days  | <b>-34.9%</b><br>Shift A<br>Change 90 to 7 Days | <b>-18.5%</b><br>Shift A<br>Change 90 to 7 Days             | <b>-29.2%</b><br>Shift A<br>Change 90 to 7 Days         |                    |
| <b>7.9%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-25.7%</b><br>Shift B<br>Change 90 to 7 Days | <b>16.7%</b><br>Shift B<br>Change 90 to 7 Days  | <b>37.8%</b><br>Shift B<br>Change 90 to 7 Days              | <b>28.9%</b><br>Shift B<br>Change 90 to 7 Days          |                    |
| <b>-20.1%</b><br>Shift C<br>Change 90 to 7 Days         | <b>-16.7%</b><br>Shift C<br>Change 90 to 7 Days | <b>30.6%</b><br>Shift C<br>Change 90 to 7 Days  | <b>1.2%</b><br>Shift C<br>Change 90 to 7 Days               | <b>-11.0%</b><br>Shift C<br>Change 90 to 7 Days         |                    |

Vehicle ID: E5  
Demand by Vehicle ID  
All Incident Types

| Demand Trends                     |                                   | Vehicle ID: E5                    |                                    |                                 | 5/27/2013 at 09:25 |
|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------------|--------------------|
| Demand by Vehicle ID              |                                   | All Incident Types                |                                    |                                 |                    |
| Responses                         | Emergencies                       | 1st Arrivals                      | 2nd Arrivals                       | 3rd Arrivals                    |                    |
| <b>3.1</b><br>Per Day 90 Days     | <b>2</b><br>Per Day 90 Days       | <b>2.3</b><br>Per Day 90 Days     | <b>0.1</b><br>Per Day 90 Days      | <b>0</b><br>Per Day 90 Days     |                    |
| <b>3.2</b><br>Per Day 30 Days     | <b>1.8</b><br>Per Day 30 Days     | <b>2.5</b><br>Per Day 30 Days     | <b>0.1</b><br>Per Day 30 Days      | <b>0</b><br>Per Day 30 Days     |                    |
| <b>4</b><br>Per Day 7 Days        | <b>2.1</b><br>Per Day 7 Days      | <b>3.4</b><br>Per Day 7 Days      | <b>0</b><br>Per Day last 7 Days    | <b>0</b><br>Per Day 7 Days      |                    |
| <b>0.9</b><br>Change 90 to 7 Days | <b>0.2</b><br>Change 90 to 7 Days | <b>1.1</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days |                    |

Vehicle ID: E5

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                  |                                      | Vehicle ID: E5                      |                                     |                                     | 5/27/2013 at 09:25 |
|-------------------------------------|--------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance    |                                      | Emergency Responses Only            |                                     |                                     |                    |
| Call Processing                     | Turnout                              | Travel                              | Dispatch to Arrival                 | Call to                             |                    |
| <b>87.5%</b><br>Compliance 90 Days  | <b>33.3%</b><br>Compliance 90 Days   | <b>63.2%</b><br>Compliance 90 Days  | <b>60.4%</b><br>Compliance 90 Days  | <b>66.9%</b><br>Compliance 90 Days  |                    |
| <b>88.9%</b><br>Compliance 30 Days  | <b>20.0%</b><br>Compliance 30 Days   | <b>76.7%</b><br>Compliance 30 Days  | <b>68.9%</b><br>Compliance 30 Days  | <b>75.0%</b><br>Compliance 30 Days  |                    |
| <b>86.7%</b><br>Compliance 7 Days   | <b>20.0%</b><br>Compliance 7 Days    | <b>86.7%</b><br>Compliance 7 Days   | <b>80.0%</b><br>Compliance 7 Days   | <b>86.7%</b><br>Compliance 7 Days   |                    |
| <b>-0.8%</b><br>Change 90 to 7 Days | <b>-13.3%</b><br>Change 90 to 7 Days | <b>23.5%</b><br>Change 90 to 7 Days | <b>19.6%</b><br>Change 90 to 7 Days | <b>19.8%</b><br>Change 90 to 7 Days |                    |



Vehicle ID: E5

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Vehicle ID: E5                                 |   |   | 5/27/2013 at 09:25 |
|---|---|--|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                       |   |   |                    |
| Call Processing<br><b>88 / 87%</b><br>Compliance 90 / 7 | Turnout<br><b>33 / 20%</b><br>Compliance 90 / 7 | Travel<br><b>63 / 87%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>60 / 80%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>67 / 87%</b><br>Compliance 90 / 7 |                    |
| <b>-6.1%</b><br>Shift A<br>Change 90 to 7 Days          | <b>7.2%</b><br>Shift A<br>Change 90 to 7 Days   | <b>29.8%</b><br>Shift A<br>Change 90 to 7 Days | <b>15.6%</b><br>Shift A<br>Change 90 to 7 Days              | <b>23.3%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>14.0%</b><br>Shift B<br>Change 90 to 7 Days          | <b>-38.8%</b><br>Shift B<br>Change 90 to 7 Days | <b>1.1%</b><br>Shift B<br>Change 90 to 7 Days  | <b>1.5%</b><br>Shift B<br>Change 90 to 7 Days               | <b>-4.2%</b><br>Shift B<br>Change 90 to 7 Days          |                    |
| <b>-7.2%</b><br>Shift C<br>Change 90 to 7 Days          | <b>-14.8%</b><br>Shift C<br>Change 90 to 7 Days | <b>38.6%</b><br>Shift C<br>Change 90 to 7 Days | <b>44.4%</b><br>Shift C<br>Change 90 to 7 Days              | <b>39.5%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Vehicle ID: E6  
Demand by Vehicle ID  
All Incident Types

| Demand Trends              |                            | Vehicle ID: E6             |                            |                             | 5/27/2013 at 09:25 |
|----------------------------|----------------------------|----------------------------|----------------------------|-----------------------------|--------------------|
| Demand by Vehicle ID       |                            | All Incident Types         |                            |                             |                    |
| Responses                  | Emergencies                | 1st Arrivals               | 2nd Arrivals               | 3rd Arrivals                |                    |
| 4.3<br>Per Day 90 Days     | 3<br>Per Day 90 Days       | 3.3<br>Per Day 90 Days     | 0.1<br>Per Day 90 Days     | 0.1<br>Per Day 90 Days      |                    |
| 4.3<br>Per Day 30 Days     | 3<br>Per Day 30 Days       | 3.5<br>Per Day 30 Days     | 0.1<br>Per Day 30 Days     | 0.1<br>Per Day 30 Days      |                    |
| 4.7<br>Per Day 7 Days      | 3.3<br>Per Day 7 Days      | 4<br>Per Day 7 Days        | 0.1<br>Per Day last 7 Days | 0<br>Per Day 7 Days         |                    |
| 0.4<br>Change 90 to 7 Days | 0.3<br>Change 90 to 7 Days | 0.7<br>Change 90 to 7 Days | 0<br>Change 90 to 7 Days   | -0.1<br>Change 90 to 7 Days |                    |

Vehicle ID: E6

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: E6           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| 92.3%                            | 23.4%               | 87.0%                    | 78.0%               | 86.1%               |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| 93.4%                            | 21.9%               | 90.8%                    | 81.6%               | 89.3%               |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| 95.2%                            | 19.0%               | 95.2%                    | 81.0%               | 90.5%               |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| 2.9%                             | -4.4%               | 8.2%                     | 3%                  | 4.4%                |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: E6

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Vehicle ID: E6                                  |   |   | 5/27/2013 at 09:25       |  |
|---|---|---|---|---|--------------------------|--|
| 1st Apparatus Arrival Performance                       |   |   |   |   | Emergency Responses Only |  |
| Call Processing<br><b>93 / 95%</b><br>Compliance 90 / 7 | Turnout<br><b>23 / 19%</b><br>Compliance 90 / 7 | Travel<br><b>87 / 95%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>78 / 81%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>86 / 91%</b><br>Compliance 90 / 7 |                          |  |
| <b>5.6%</b><br>Shift A<br>Change 90 to 7 Days           | <b>-3.6%</b><br>Shift A<br>Change 90 to 7 Days  | <b>10.0%</b><br>Shift A<br>Change 90 to 7 Days  | <b>6.0%</b><br>Shift A<br>Change 90 to 7 Days               | <b>13.0%</b><br>Shift A<br>Change 90 to 7 Days          |                          |  |
| <b>-37.3%</b><br>Shift B<br>Change 90 to 7 Days         | <b>22.9%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-32.0%</b><br>Shift B<br>Change 90 to 7 Days | <b>-23.0%</b><br>Shift B<br>Change 90 to 7 Days             | <b>-27.4%</b><br>Shift B<br>Change 90 to 7 Days         |                          |  |
| <b>4.7%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-8.6%</b><br>Shift C<br>Change 90 to 7 Days  | <b>11.8%</b><br>Shift C<br>Change 90 to 7 Days  | <b>3.1%</b><br>Shift C<br>Change 90 to 7 Days               | <b>-0.1%</b><br>Shift C<br>Change 90 to 7 Days          |                          |  |

Vehicle ID: E7  
Demand by Vehicle ID  
All Incident Types

| Demand Trends               |                             | Vehicle ID: E7             |                            |                          | 5/27/2013 at 09:25 |
|-----------------------------|-----------------------------|----------------------------|----------------------------|--------------------------|--------------------|
| Demand by Vehicle ID        |                             | All Incident Types         |                            |                          |                    |
| Responses                   | Emergencies                 | 1st Arrivals               | 2nd Arrivals               | 3rd Arrivals             |                    |
| 4.3<br>Per Day 90 Days      | 2.9<br>Per Day 90 Days      | 3.2<br>Per Day 90 Days     | 0.1<br>Per Day 90 Days     | 0<br>Per Day 90 Days     |                    |
| 4.3<br>Per Day 30 Days      | 2.7<br>Per Day 30 Days      | 3.1<br>Per Day 30 Days     | 0.2<br>Per Day 30 Days     | 0<br>Per Day 30 Days     |                    |
| 4<br>Per Day 7 Days         | 2.6<br>Per Day 7 Days       | 3.3<br>Per Day 7 Days      | 0.1<br>Per Day last 7 Days | 0<br>Per Day 7 Days      |                    |
| -0.3<br>Change 90 to 7 Days | -0.3<br>Change 90 to 7 Days | 0.1<br>Change 90 to 7 Days | 0<br>Change 90 to 7 Days   | 0<br>Change 90 to 7 Days |                    |

Vehicle ID: E7

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: E7           |                     |                     | 5/27/2013 at 09:25  |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|---------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                     |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                     |
| <b>94.6%</b>                     | <b>40.7%</b>        | <b>75.4%</b>             | <b>62.5%</b>        | <b>74.6%</b>        | Compliance 90 Days  |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  | Compliance 90 Days  |
| <b>95.7%</b>                     | <b>43.9%</b>        | <b>80.0%</b>             | <b>66.2%</b>        | <b>80.0%</b>        | Compliance 30 Days  |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  | Compliance 30 Days  |
| <b>100.0%</b>                    | <b>33.3%</b>        | <b>78.6%</b>             | <b>64.3%</b>        | <b>85.7%</b>        | Compliance 7 Days   |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   | Compliance 7 Days   |
| <b>5.4%</b>                      | <b>-7.4%</b>        | <b>3.2%</b>              | <b>1.8%</b>         | <b>11.1%</b>        | Change 90 to 7 Days |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days | Change 90 to 7 Days |

Vehicle ID: E7

1st Apparatus Arrival Performance  
Emergency Responses Only

| Trends by Shift  |   | Vehicle ID: E7                                  |   |   | 5/27/2013 at 09:25 |
|--|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>95 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>41 / 33%</b><br>Compliance 90 / 7 | Travel<br><b>75 / 79%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>63 / 64%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>75 / 86%</b><br>Compliance 90 / 7 |                    |
| <b>4.8%</b><br>Shift A<br>Change 90 to 7 Days            | <b>55.0%</b><br>Shift A<br>Change 90 to 7 Days  | <b>-22.6%</b><br>Shift A<br>Change 90 to 7 Days | <b>-53.3%</b><br>Shift A<br>Change 90 to 7 Days             | <b>31.1%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>3.8%</b><br>Shift B<br>Change 90 to 7 Days            | <b>-8.5%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-4.5%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-8.6%</b><br>Shift B<br>Change 90 to 7 Days              | <b>-15.7%</b><br>Shift B<br>Change 90 to 7 Days         |                    |
| <b>7.5%</b><br>Shift C<br>Change 90 to 7 Days            | <b>-13.0%</b><br>Shift C<br>Change 90 to 7 Days | <b>18.0%</b><br>Shift C<br>Change 90 to 7 Days  | <b>12.9%</b><br>Shift C<br>Change 90 to 7 Days              | <b>32.1%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Vehicle ID: E8  
Demand by Vehicle ID  
All Incident Types

| Demand Trends                      |                                    | Vehicle ID: E8                     |                                    |                                 | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|---------------------------------|--------------------|
| Demand by Vehicle ID               |                                    | All Incident Types                 |                                    |                                 |                    |
| Responses                          | Emergencies                        | 1st Arrivals                       | 2nd Arrivals                       | 3rd Arrivals                    |                    |
| <b>3.9</b><br>Per Day 90 Days      | <b>2.9</b><br>Per Day 90 Days      | <b>3.2</b><br>Per Day 90 Days      | <b>0.1</b><br>Per Day 90 Days      | <b>0</b><br>Per Day 90 Days     |                    |
| <b>3.8</b><br>Per Day 30 Days      | <b>2.9</b><br>Per Day 30 Days      | <b>3.2</b><br>Per Day 30 Days      | <b>0.1</b><br>Per Day 30 Days      | <b>0</b><br>Per Day 30 Days     |                    |
| <b>3.3</b><br>Per Day 7 Days       | <b>2.3</b><br>Per Day 7 Days       | <b>2.9</b><br>Per Day 7 Days       | <b>0</b><br>Per Day last 7 Days    | <b>0</b><br>Per Day 7 Days      |                    |
| <b>-0.7</b><br>Change 90 to 7 Days | <b>-0.6</b><br>Change 90 to 7 Days | <b>-0.3</b><br>Change 90 to 7 Days | <b>-0.1</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days |                    |



Vehicle ID: E8

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends                 |                                     | Vehicle ID: E8                      |                                     |                                     | 5/27/2013 at 09:25 |
|------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------|
| 1st Apparatus Arrival Compliance   |                                     | Emergency Responses Only            |                                     |                                     |                    |
| Call Processing                    | Turnout                             | Travel                              | Dispatch to Arrival                 | Call to                             |                    |
| <b>93.0%</b><br>Compliance 90 Days | <b>44.1%</b><br>Compliance 90 Days  | <b>84.5%</b><br>Compliance 90 Days  | <b>80.5%</b><br>Compliance 90 Days  | <b>83.2%</b><br>Compliance 90 Days  |                    |
| <b>95.8%</b><br>Compliance 30 Days | <b>53.5%</b><br>Compliance 30 Days  | <b>87.7%</b><br>Compliance 30 Days  | <b>83.5%</b><br>Compliance 30 Days  | <b>85.5%</b><br>Compliance 30 Days  |                    |
| <b>100.0%</b><br>Compliance 7 Days | <b>37.5%</b><br>Compliance 7 Days   | <b>75.0%</b><br>Compliance 7 Days   | <b>75.0%</b><br>Compliance 7 Days   | <b>81.3%</b><br>Compliance 7 Days   |                    |
| <b>7%</b><br>Change 90 to 7 Days   | <b>-6.6%</b><br>Change 90 to 7 Days | <b>-9.5%</b><br>Change 90 to 7 Days | <b>-5.5%</b><br>Change 90 to 7 Days | <b>-1.9%</b><br>Change 90 to 7 Days |                    |

Vehicle ID: E8

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Vehicle ID: E8                                  |   |   | 5/27/2013 at 09:25 |
|--|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>93 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>44 / 38%</b><br>Compliance 90 / 7 | Travel<br><b>85 / 75%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>81 / 75%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>83 / 81%</b><br>Compliance 90 / 7 |                    |
| <b>5.6%</b><br>Shift A<br>Change 90 to 7 Days            | <b>-8.6%</b><br>Shift A<br>Change 90 to 7 Days  | <b>0.4%</b><br>Shift A<br>Change 90 to 7 Days   | <b>-0.6%</b><br>Shift A<br>Change 90 to 7 Days              | <b>-3.2%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>7.5%</b><br>Shift B<br>Change 90 to 7 Days            | <b>-3.2%</b><br>Shift B<br>Change 90 to 7 Days  | <b>-14.7%</b><br>Shift B<br>Change 90 to 7 Days | <b>-13.8%</b><br>Shift B<br>Change 90 to 7 Days             | <b>8.7%</b><br>Shift B<br>Change 90 to 7 Days           |                    |
| <b>7.9%</b><br>Shift C<br>Change 90 to 7 Days            | <b>-8.6%</b><br>Shift C<br>Change 90 to 7 Days  | <b>-18.8%</b><br>Shift C<br>Change 90 to 7 Days | <b>-7.5%</b><br>Shift C<br>Change 90 to 7 Days              | <b>-10.0%</b><br>Shift C<br>Change 90 to 7 Days         |                    |

Vehicle ID: E9
Demand by Vehicle ID
All Incident Types

Table with 5 columns: Responses, Emergencies, 1st Arrivals, 2nd Arrivals, 3rd Arrivals. Rows show demand trends for 90 days, 30 days, 7 days, and change from 90 to 7 days.

Vehicle ID: E9

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: E9           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| <b>92.6%</b>                     | <b>43.0%</b>        | <b>81.3%</b>             | <b>70.4%</b>        | <b>84.1%</b>        |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| <b>84.6%</b>                     | <b>32.0%</b>        | <b>88.5%</b>             | <b>65.4%</b>        | <b>74.1%</b>        |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| <b>87.5%</b>                     | <b>28.6%</b>        | <b>87.5%</b>             | <b>85.7%</b>        | <b>85.7%</b>        |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| <b>-5.1%</b>                     | <b>-14.4%</b>       | <b>6.2%</b>              | <b>15.3%</b>        | <b>1.6%</b>         |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: E9

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Vehicle ID: E9                                  |   |   | 5/27/2013 at 09:25 |
|---|---|---|---|---|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                        |   |   |                    |
| Call Processing<br><b>93 / 88%</b><br>Compliance 90 / 7 | Turnout<br><b>43 / 29%</b><br>Compliance 90 / 7 | Travel<br><b>81 / 88%</b><br>Compliance 90 / 7  | Dispatch to Arrival<br><b>70 / 86%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>84 / 86%</b><br>Compliance 90 / 7 |                    |
| <b>-22.2%</b><br>Shift A<br>Change 90 to 7 Days         | <b>31.6%</b><br>Shift A<br>Change 90 to 7 Days  | <b>20.6%</b><br>Shift A<br>Change 90 to 7 Days  | <b>35.1%</b><br>Shift A<br>Change 90 to 7 Days              | <b>22.2%</b><br>Shift A<br>Change 90 to 7 Days          |                    |
| <b>8.8%</b><br>Shift B<br>Change 90 to 7 Days           | <b>-52.9%</b><br>Shift B<br>Change 90 to 7 Days | <b>-10.7%</b><br>Shift B<br>Change 90 to 7 Days | <b>-18.6%</b><br>Shift B<br>Change 90 to 7 Days             | <b>-27.2%</b><br>Shift B<br>Change 90 to 7 Days         |                    |
| <b>2.6%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-41.7%</b><br>Shift C<br>Change 90 to 7 Days | <b>21.1%</b><br>Shift C<br>Change 90 to 7 Days  | <b>37.8%</b><br>Shift C<br>Change 90 to 7 Days              | <b>18.4%</b><br>Shift C<br>Change 90 to 7 Days          |                    |

Vehicle ID: L1
Demand by Vehicle ID
All Incident Types

Table with 5 columns: Responses, Emergencies, 1st Arrivals, 2nd Arrivals, 3rd Arrivals. Rows show demand per day for 90 days, 30 days, 7 days, and change from 90 to 7 days.

Vehicle ID: L1

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: L1           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| <b>84.1%</b>                     | <b>60.0%</b>        | <b>97.7%</b>             | <b>96.5%</b>        | <b>97.7%</b>        |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| <b>81.3%</b>                     | <b>61.3%</b>        | <b>100.0%</b>            | <b>100.0%</b>       | <b>100.0%</b>       |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| <b>85.7%</b>                     | <b>66.7%</b>        | <b>100.0%</b>            | <b>100.0%</b>       | <b>100.0%</b>       |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| <b>1.6%</b>                      | <b>6.7%</b>         | <b>2.3%</b>              | <b>3.5%</b>         | <b>2.3%</b>         |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: L1

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift   |   | Vehicle ID: L1                                  |  |  | 5/27/2013 at 09:25 |
|---|---|---|--|--|--------------------|
| 1st Apparatus Arrival Performance                       |   | Emergency Responses Only                        |  |  |                    |
| Call Processing<br><b>84 / 86%</b><br>Compliance 90 / 7 | Turnout<br><b>60 / 67%</b><br>Compliance 90 / 7 | Travel<br><b>98 / 100%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>97 / 100%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>98 / 100%</b><br>Compliance 90 / 7 |                    |
| <b>8.8%</b><br>Shift A<br>Change 90 to 7 Days           | <b>-56.3%</b><br>Shift A<br>Change 90 to 7 Days | <b>6.1%</b><br>Shift A<br>Change 90 to 7 Days   | <b>6.1%</b><br>Shift A<br>Change 90 to 7 Days                | <b>6.1%</b><br>Shift A<br>Change 90 to 7 Days            |                    |
| <b>17.9%</b><br>Shift B<br>Change 90 to 7 Days          | <b>-7.1%</b><br>Shift B<br>Change 90 to 7 Days  | <b>0.0%</b><br>Shift B<br>Change 90 to 7 Days   | <b>3.6%</b><br>Shift B<br>Change 90 to 7 Days                | <b>0.0%</b><br>Shift B<br>Change 90 to 7 Days            |                    |
| <b>-10.2%</b><br>Shift C<br>Change 90 to 7 Days         | <b>32.0%</b><br>Shift C<br>Change 90 to 7 Days  | <b>0.0%</b><br>Shift C<br>Change 90 to 7 Days   | <b>0.0%</b><br>Shift C<br>Change 90 to 7 Days                | <b>0.0%</b><br>Shift C<br>Change 90 to 7 Days            |                    |



Vehicle ID: L7  
 Demand by Vehicle ID  
 All Incident Types

| Demand Trends                      |                                    | Vehicle ID: L7                     |                                    |                                 | 5/27/2013 at 09:25 |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|---------------------------------|--------------------|
| Demand by Vehicle ID               |                                    | All Incident Types                 |                                    |                                 |                    |
| Responses                          | Emergencies                        | 1st Arrivals                       | 2nd Arrivals                       | 3rd Arrivals                    |                    |
| <b>2.1</b><br>Per Day 90 Days      | <b>1.1</b><br>Per Day 90 Days      | <b>0.8</b><br>Per Day 90 Days      | <b>0.2</b><br>Per Day 90 Days      | <b>0.1</b><br>Per Day 90 Days   |                    |
| <b>2.2</b><br>Per Day 30 Days      | <b>1.3</b><br>Per Day 30 Days      | <b>0.8</b><br>Per Day 30 Days      | <b>0.1</b><br>Per Day 30 Days      | <b>0.1</b><br>Per Day 30 Days   |                    |
| <b>1.3</b><br>Per Day 7 Days       | <b>0.7</b><br>Per Day 7 Days       | <b>0.4</b><br>Per Day 7 Days       | <b>0</b><br>Per Day last 7 Days    | <b>0.1</b><br>Per Day 7 Days    |                    |
| <b>-0.8</b><br>Change 90 to 7 Days | <b>-0.4</b><br>Change 90 to 7 Days | <b>-0.4</b><br>Change 90 to 7 Days | <b>-0.2</b><br>Change 90 to 7 Days | <b>0</b><br>Change 90 to 7 Days |                    |

Vehicle ID: L7

1st Apparatus Arrival Compliance

Emergency Responses Only

| Performance Trends               |                     | Vehicle ID: L7           |                     |                     | 5/27/2013 at 09:25 |
|----------------------------------|---------------------|--------------------------|---------------------|---------------------|--------------------|
| 1st Apparatus Arrival Compliance |                     | Emergency Responses Only |                     |                     |                    |
| Call Processing                  | Turnout             | Travel                   | Dispatch to Arrival | Call to             |                    |
| 80.5%                            | 47.5%               | 97.4%                    | 97.5%               | 97.5%               |                    |
| Compliance 90 Days               | Compliance 90 Days  | Compliance 90 Days       | Compliance 90 Days  | Compliance 90 Days  |                    |
| 70.6%                            | 44.4%               | 94.1%                    | 100.0%              | 100.0%              |                    |
| Compliance 30 Days               | Compliance 30 Days  | Compliance 30 Days       | Compliance 30 Days  | Compliance 30 Days  |                    |
| 100.0%                           | .0%                 | 100.0%                   | 100.0%              | 100.0%              |                    |
| Compliance 7 Days                | Compliance 7 Days   | Compliance 7 Days        | Compliance 7 Days   | Compliance 7 Days   |                    |
| 19.5%                            | -47.5%              | 2.6%                     | 2.5%                | 2.5%                |                    |
| Change 90 to 7 Days              | Change 90 to 7 Days | Change 90 to 7 Days      | Change 90 to 7 Days | Change 90 to 7 Days |                    |

Vehicle ID: L7

1st Apparatus Arrival Performance

Emergency Responses Only

| Trends by Shift  |   | Vehicle ID: L7                                  |  |  | 5/27/2013 at 09:25 |
|--|---|---|--|--|--------------------|
| 1st Apparatus Arrival Performance                        |   | Emergency Responses Only                        |  |  |                    |
| Call Processing<br><b>83 / 100%</b><br>Compliance 90 / 7 | Turnout<br><b>48 / 0%</b><br>Compliance 90 / 7  | Travel<br><b>97 / 100%</b><br>Compliance 90 / 7 | Dispatch to Arrival<br><b>98 / 100%</b><br>Compliance 90 / 7 | Call to Arrival<br><b>98 / 100%</b><br>Compliance 90 / 7 |                    |
| <b>17.6%</b><br>Shift A<br>Change 90 to 7 Days           | <b>-43.8%</b><br>Shift A<br>Change 90 to 7 Days | <b>0.0%</b><br>Shift A<br>Change 90 to 7 Days   | <b>0.0%</b><br>Shift A<br>Change 90 to 7 Days                | <b>0.0%</b><br>Shift A<br>Change 90 to 7 Days            |                    |
| <b>%</b><br>Shift B<br>Change 90 to 7 Days               | <b>%</b><br>Shift B<br>Change 90 to 7 Days      | <b>%</b><br>Shift B<br>Change 90 to 7 Days      | <b>%</b><br>Shift B<br>Change 90 to 7 Days                   | <b>%</b><br>Shift B<br>Change 90 to 7 Days               |                    |
| <b>11.8%</b><br>Shift C<br>Change 90 to 7 Days           | <b>-68.8%</b><br>Shift C<br>Change 90 to 7 Days | <b>6.2%</b><br>Shift C<br>Change 90 to 7 Days   | <b>0.0%</b><br>Shift C<br>Change 90 to 7 Days                | <b>0.0%</b><br>Shift C<br>Change 90 to 7 Days            |                    |